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UNITED STATES BANKRUPTCY COURT DISTRICT OF MASSACHUSETTS CENTRAL DIVISION

In Re:

TELEXFREE, LLC , TELEXFREE, INC., TELEXFREE FINANCIAL, INC., Chapter 11

Case No. 14-40987-MSH Case No. 14-40988-MSH Case No. 14-40989-MSH

Debtors.

Jointly Administered

STATUS REPORT BY STEPHEN B. DARR, CHAPTER 11 TRUSTEE, RESPECTING IMPLEMENTATION OF ELECTRONIC CLAIMS PROCESS

To the Honorable Melvin S. Hoffman, Chief United States Bankruptcy Judge:

Stephen B. Darr, the duly appointed Chapter 11 trustee (the "<u>Trustee</u>") of the bankruptcy estates of TelexFree, LLC, TelexFree, Inc., and TelexFree Financial, Inc. (collectively, the "<u>Debtors</u>"), respectfully submits this Status Report pertaining to the implementation of the claims process approved by the Court, including the completion of the prototype electronic proof of claim form ("<u>ePOC</u>"), development of the related internet claims portal (the "<u>Portal</u>"), and promulgation of a bar date for filing claims.

I. BACKGROUND AND PROCEDURAL POSTURE

1. On April 13, 2014 (the "<u>Petition Date</u>"), each of the Debtors filed voluntary petitions for relief under Chapter 11 of the United States Bankruptcy Code ("<u>Bankruptcy Code</u>") with the United States Bankruptcy Court for the District of Nevada ("the <u>Nevada Bankruptcy</u> <u>Court</u>").

2. The Debtors initially operated as debtors-in-possession pursuant to Sections 1107 and 1108 of the Bankruptcy Code.



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3. On the Petition Date, the Debtors filed a motion for joint administration of the cases, with TelexFree, LLC as the lead case. By order dated April 24, 2014, the order for joint administration was approved.

4. On April 15, 2014, the Securities and Exchange Commission ("<u>SEC</u>") commenced an action against the Debtors and others in the United States District Court for the District of Massachusetts alleging, among other things, that the Debtors were engaged in an illegal pyramid scheme and were raising funds through the fraudulent and unregistered offering of securities.

5. On or about April 22, 2014, the Office of the United States Trustee filed a motion for the appointment of a Chapter 11 Trustee based upon the allegations of illegal activity.

6. On April 23, 2014, the SEC filed a motion to transfer venue of the cases to the United States Bankruptcy Court for the District of Massachusetts. By order dated May 6, 2014, the motion to change venue was approved. The cases were transferred to this Court on May 9, 2014.

7. On May 30, 2014, this Court approved the motion to appoint a Chapter 11 trustee, and the Trustee was appointed on June 6, 2014.

8. On October 7, 2015, the Trustee filed the Motion by Trustee for Entry of Order Finding that Debtors Engaged in Ponzi and Pyramid Scheme and Related Relief (the "<u>Ponzi</u> <u>Motion</u>"), and the Motion by Chapter 11 Trustee for Entry of Order Fixing Bar Date for Filing Proofs of Claim, Approving Form and Manner of Providing Notice, Directing that Claims be Filed Electronically, and Approving Content of Electronic Proofs of Claim (the "<u>Claims Process</u> <u>Motion</u>"). The Ponzi Motion and Claims Process Motion were scheduled for hearing on November 24, 2016.

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9. By order dated November 25, 2015, as amended on December 21, 2015, the Court approved the Ponzi Motion insofar as it found that the Debtors were engaged in a Ponzi scheme, and held that this ruling was the law of the case in each of the jointly administered cases.

10. The Court scheduled a continued hearing for January 26, 2016 on the balance of the relief sought in the Ponzi Motion (in particular, relating to a determination that claims be calculated based upon "Net Equity") and on the Claims Process Motion. The Court directed the Trustee to provide supplemental notice to individuals who purchased membership plans or voice over internet protocol packages from the Debtors ("<u>Participants</u>") respecting the relief being sought in the Claims Process Motion. At the conclusion of the initial hearing, the Court also requested that, at the final hearing on the Claims Process Motion, the Trustee provide an in-Court demonstration of the anticipated ePOC filing process.

11. After the November 24, 2015 hearing, the Trustee solicited proposals from prospective claims processing agents for the buildout of the ePOC and Portal. After reviewing five (5) proposals and interviewing the applicants, the Trustee decided to retain BMC Group, Inc. ("<u>BMC</u>") to develop the electronic claims process based upon BMC's similar prior experience, cost estimate, and projected timeline to complete the ePOC and Portal. On January 5, 2016, the Trustee filed an application to retain BMC as agent to develop the claims process, which application (the "<u>BMC Application</u>") was also scheduled for hearing on January 26, 2016. In the BMC Application, the Trustee estimated, based upon representations by BMC, that an operational ePOC and Portal would be available within approximately two months after approval of the Claims Process Motion.

12. At the hearing held on January 26, 2016, the Trustee presented argument in support of the Claims Process Motion and BMC's retention. As part of this presentation, the

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Trustee's representatives provided a video demonstration to the Court of the mechanics of the proposed ePOC, recognizing that the document remained a work in process. The Court requested certain revisions and clarifications to the ePOC and subsequently approved the Claims Process Motion [docket entry no. 688] and the BMC Application [docket entry no. 689].

13. The order approving the Claims Process Motion provides for a bar date to file claims of at least ninety (90) days after the Portal has become operational and notice has been provided to all creditors that the ePOC and Portal may be accessed.

II. PROGRESS IN DEVELOPING THE EPOC AND PORTAL

14. Since late January 2016, the Trustee and his counsel and financial advisors have worked with BMC in the development of the ePOC and Portal. In connection therewith, the Trustee and his agents have provided specifications to BMC regarding a variety of issues. These issues include: creating a data input environment that is user friendly for Participants; determining the amount of User Account login data that Participants must provide in order to establish ownership of User Accounts and to access the User Account data stored in the Debtors' records; providing a process for Participants to validate the data reflected in the Debtors' records, or to dispute the data and provide alternative information to support the Participant's claim. The estate representatives have engaged in multiple trial demonstrations of the ePOC and Portal with BMC and provided necessary feedback.

15. BMC has advised that it expects to be able to deliver a working prototype of the ePOC to the Trustee within the next ten days. The Trustee and his advisors will then need to conduct tests and confirm that the prototype meets the specifications. That testing is likely to require a similar period of time. With allowance for adjustments, the Trustee projects that the ePOC and Portal will be up and running by early May 2016.

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16. The Trustee intends to publish this Status Report on the website maintained by the Trustee's claims agent, Kurtzman Carson Consultants, LLC. The Trustee also intends to publish on that website an executive summary of the status of the ePOC/Portal process, in the form attached as Exhibit "A" hereto.

STEPHEN B. DARR, CHAPTER 11 TRUSTEE,

By his attorneys,

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Dated: April 11, 2016 706532 Case 14-40987 Doc 731

EXHIBIT "A"

Electronic Proof of Claim Update

The Trustee is working with his agent, BMC Group, Inc., in developing an electronic proof of claim ("<u>ePOC</u>") to be used by Participants in filing their claims in these Chapter 11 cases. As set forth in the Status Report filed on April 11, 2016 which may be accessed **HERE**, substantial progress has been made in completing the ePOC and related internet claims portal ("<u>Portal</u>"). After the working prototype has been completed and successfully tested, Participants will be notified that the ePOC and Portal have been made available to file their claims. The Trustee projects that the ePOC and Portal will be available by early May 2016. As further information becomes available on the claims filing process, it will be posted on this website.

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UNITED STATES BANKRUPTCY COURT DISTRICT OF MASSACHUSETTS CENTRAL DIVISION

In Re:

TELEXFREE, LLC, TELEXFREE, INC., TELEXFREE FINANCIAL, INC.,

Debtors.

Chapter 11

Case No. 14-40987-MSH Case No. 14-40988-MSH Case No. 14-40989-MSH

Jointly Administered

CERTIFICATE OF SERVICE

I, Andrew G. Lizotte, hereby certify that on April 11, 2016, I caused to be served a copy

of the following document via operation of this Court's CM/ECF System, electronic mail, and/or

by First Class Mail, postage prepaid to the attached service list as indicated:

• Status Report by Stephen B. Darr, Chapter 11 Trustee, Respecting Implementation of Electronic Claims Process

/s/ Andrew G. Lizotte Andrew G. Lizotte (BBO #559609) Murphy & King, Professional Corporation One Beacon Street Boston, MA 02108 Telephone: (617) 423-0400 Facsimile: (617) 423-0498 Email: ALizotte@murphyking.com

Dated: April 11, 2016 707065 Telexfree, LLC Short Service List #670980

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