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Docket #3657 Date Filed: 11/23/2020

STEPHEN B. DARR, CHAPTER 11 TRUSTEE, By his counsel, /s/ Andrew G. Lizotte Andrew G. Lizotte (BBO #559609) **MURPHY & KING, P.C.** One Beacon Street Boston, MA 02108-3107 Telephone: (617) 423-0400

ALizotte@murphyking.com

TELEXFREE, LLC) Case No. 14-40987-MSH TELEXFREE, INC.) Case No. 14-40988-MSH TELEXFREE FINANCIAL, INC.) Case No. 14-40989-MSH [Chapter 11]

UNITED STATES BANKRUPTCY COURT DISTRICT OF MASSACHUSETTS Claim No. 49723-002

Dear Sirs,

I hereby come to denounce the non-payment of your part to the creditors accredited by you to receive part of the funds.

I completed the ballot correctly before 31st June, where I voted for the resolution of the case and put the bank details that were requested, although I know that to perform an international transfer, the data you requested, in the ballot were insufficient.

Given that you announced in July that I was on the first payment list but the transfer had problems, I soon realized that it was due to a lack of IBAN (which you didn't ask for in ballot), so I tried to send the necessary information so that the international transfer was successful.

Attached I send all correspondence exchanged with the entities responsible for the case.

I want to reinforce here, once and for all, so that there are no more excuses or any other reason, if your objective is to return the money to the creditors, at least in the case of Portugal, you will have to put the following data so that the transfer occurs successfully:

Data for international transfer:

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

IBAN: PT50 0035 0906 00033634900 54

Account number: 0906 033634900 -> is only used for transfers within Portugal, therefore for

international transfers the IBAN must be used.



As you can see, in the analysis of the emails exchanged, my case is completely stopped, I indicate the necessary data to make the transfer successfully, and you always start the process from scratch to say that you have no information.

Someone on your part has not yet understood that you will have to use **Bank name**, **BIC Swift** and **IBAN** to resolve this situation once and for all.

I begin to suspect, and I leave here the warning, that after a struggle of more than 5 years, where I was given the right to receive part of the invested capital, now die on the beach, due to incompetence or even embezzlement.

I ask for your utmost attention and control, in what is being reported here.

Best Regards,

Mário Salgueiro



Mario Salgueiro <mario.salgueiro1954@gmail.com>

Claim 49723-002 - missing payment

3 messages

Mario Salgueiro <mario.salgueiro1954@gmail.com>

Fri, Oct 2, 2020 at 6:57 PM

To: Questions <Questions@telexfreeclaims.com>, ClaimResponse <ClaimResponse@telexfreeclaims.com>, ALizotte@murphyking.com, "Patty A. Moniello" <PMoniello@murphyking.com>

Good afternoon sirs.

After receiving this message from you:

"On Tue, Sep 1, 2020 at 10:38 PM Questions <questions@telexfreeclaims.com> wrote:

Mr. Salgueiro,

Re: Claim #:49723-002

I have researched your issue and I have found that you were included in the first distribution on 7/31/20 but the transfer was unsuccessful. Your name is on the second distribution list that went out yesterday. Our partner bank has recommended that we ask IAT direct deposit recipients to confirm their account information.

Please advise if you are in receipt of the payment that was sent yesterday.

Regards,

Julie"

I answered:

"From: Mario Salgueiro < mario.salgueiro 1954@gmail.com>

Date: Thu, Sep 3, 2020 at 5:20 PM

Subject: Re: Claim#497223-002 - late payment To: Questions <questions@telexfreeclaims.com>

Good afternoon, Miss Julie

Ok thanks for the feedback.

I send again, all the data you need to make the international transfer without any problem.

International transfer information:

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

IBAN: PT50 0035 0906 00033634900 54

Into this day, I still haven't received anything.

Regards"

Until today, in addition to not having received payment, I still haven't received any response from you to the email I sent, with all the necessary data to make an international transfer, without any problem!

I appreciate urgent clarification.

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If it does not happen soon, I will notify the court of the status of the case, so that, once and for all, this matter is resolved.

Once again, I present ALL THE DATA NEEDED TO PERFORM **INTERNATIONAL TRANSFER WITHOUT PROBLEMS:**

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

IBAN: PT50 0035 0906 00033634900 54

Best Regards,

Mário Salgueiro



Sem virus, www.avast.com

Questions <questions@telexfreeclaims.com> To: Mario Salgueiro <mario.salgueiro1954@gmail.com> Thu, Oct 8, 2020 at 10:43 PM

Hello,

Can you please provide your account number as it is missing from your email below?

Thank you,

Julie

From: Mario Salgueiro < mario.salgueiro 1954@gmail.com>

Sent: Friday, October 2, 2020 10:57 AM

To: Questions <questions@telexfreeclaims.com>; ClaimResponse <ClaimResponse@telexfreeclaims.com>; ALizotte@murphyking.com <ALizotte@murphyking.com>; Patty A. Moniello

<PMoniello@murphyking.com>

Subject: Claim 49723-002 - missing payment

[Quoted text hidden]

Mario Salgueiro <mario.salgueiro1954@gmail.com> To: Questions <questions@telexfreeclaims.com>

Fri, Oct 9, 2020 at 10:51 AM

Good morning Miss Julie,

Data for international transfer:

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

IBAN: PT50 0035 0906 00033634900 54

Account number:

Case 14-40987 Doc 3657 Filed 11/23/20 Entered 11/23/20 16:16:27 Desc Main

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ACCOUNT: 0906 033634900

Once again I repeat:

When completing the ballot in May 2020, the following data were given:

Bank name

Cardholder Name

Bic Swift

Account number

In the first payment you made to creditors, the transfer was not carried out, due to the fact that you used the account number.

To carry out the international transfer, without problems, you will have to use the Bank name, Cardholder name, BicSwift and IBAN (account number for international transfers), these are the rules in Europe.

The account number 0906 033634900, in Portugal we use just for internal transfers.

I hope someone can understand that for the transfer to be successful the IBAN number will have to be used and not the account number.

I am grateful for the maximum speed, after having passed the whole long process, until now and the reimbursement for you by the court has been validated, now due to all this confusion with the transfer, created by you, as the correct information was not requested filling the ballot, I hope this situation will be corrected and will not be affected by the amount I have to receive.

Thanks in advance, I hope I don't need to use a lawyer to notify the court and demand what is rightfully mine.

Best Regards,

Mário Salgueiro



Sem virus, www.avast.com



Mario Salgueiro <mario.salgueiro1954@gmail.com>

Claim#497223-002 - late payment

4 messages

Mon, Aug 31, 2020 at 8:24 PM Mario Salgueiro <mario.salgueiro1954@gmail.com> To: questions@telexfreeclaims.com, ALizotte@murphyking.com, ClaimResponse <ClaimResponse@telexfreeclaims.com>, "Patty A. Moniello" <PMoniello@murphyking.com>

Good afternoon.

I hereby, once again, ask for clarification regarding the late payment by you.

Since you never answer me correctly about my case, below I will make a small situation with the attached evidence.

- 1- I completed all documentation before March 15 2017.
- 2- Given that this is a particular case, my case is not on the list "Conditionally Allowed and Disallowed Claims as of March 31, 2019. Being resolved after that date as evidenced by the document" Fourth Affidavit of Claim Allowance and disallowance (Second Notices)" attached.
- 3- I vote my ballot, sign the OFAC certification and give my payment method, before June 30 2020, but because of the letter I sent to the court on May 19 2020, being late due to the Corona Virus (court reception: June 19 2020), you asked for another time to fill out the survey, and so I did, vote my ballot, sign the OFAC certification and give my payment method again (second time)

Because of this confusion on your part, I did not receive it in July as disclosed by you, and so far I not yet received any money.

I do not understand why, the payment has not yet been made by you, since I have gone through all the steps proposed by you and approved by you.

I appreciate that you read and confirm the proof documentation prepared by you, so that the missing payment can be made to me.

In attach, I present an email exchanged with Mrº ALizotte, proving that I fulfill all the conditions to be eligible for compensation.

I have no way of proving the completion of the ballot, sign the OFAC certification and give my payment method, because the platform does not give any reports, only a message to say that it was successfully introduced.

Best Regards,

Mário Salgueiro



Sem vírus, www.avast.com

2 attachments

Fourth Affidavit of Claim Allowance and disallowance (Second Notices).pdf

Claim 49723-002- ALizotte_ answer.pdf 91K

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Gmail - Claim#497223-002 - late payment

30/10/2020

Questions <questions@telexfreeclaims.com>
Tue, Sep 1, 2020 at 10:38 PM To: Mario Salgueiro <mario.salgueiro1954@gmail.com>, "ALizotte@murphyking.com" <ALizotte@murphyking.com>, "Patty A. Moniello" <PMoniello@murphyking.com>

Mr. Salgueiro,

Re: Claim #:49723-002

I have researched your issue and I have found that you were included in the first distribution on 7/31/20 but the transfer was unsuccessful. Your name is on the second distribution list that went out yesterday. Our partner bank has recommended that we ask IAT direct deposit recipients to confirm their account information.

Please advise if you are in receipt of the payment that was sent yesterday.

Regards,

Julie

From: Mario Salgueiro < mario.salgueiro 1954@gmail.com>

Sent: Monday, August 31, 2020 12:24 PM

To: Questions <questions@telexfreeclaims.com>; ALizotte@murphyking.com

<ALizotte@murphyking.com>; ClaimResponse <ClaimResponse@telexfreeclaims.com>; Patty A. Moniello

<PMoniello@murphyking.com>

Subject: Claim#497223-002 - late payment

[Quoted text hidden]

Mario Salgueiro <mario.salgueiro1954@gmail.com> To: Questions <questions@telexfreeclaims.com> Thu, Sep 3, 2020 at 5:20 PM

Good afternoon, Miss Julie

Ok thanks for the feedback.

I send again, all the data you need to make the international transfer without any problem.

International transfer information:

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

IBAN: PT50 0035 0906 00033634900 54

Into this day, I still haven't received anything.

Regards,

Mário Salgueiro

Case 14-40987 Doc 3657 Filed 11/23/20 Entered 11/23/20 16:16:27 Desc Main Document Claim 25/225-002-fiate Payment 30/10/2020

Mario Salgueiro <mario.salgueiro1954@gmail.com> Tue, Sep 8, 2020 at 6:32 PM To: ALizotte@murphyking.com, "Patty A. Moniello" <PMoniello@murphyking.com>, ClaimResponse <ClaimResponse@telexfreeclaims.com>, Questions <Questions@telexfreeclaims.com>



Mario Salgueiro <mario.salgueiro1954@gmail.com>

Claim#497223-002

4 messages

Wed, Jul 8, 2020 at 8:16 PM Mario Salgueiro <mario.salgueiro1954@gmail.com> To: ClaimResponse <ClaimResponse@telexfreeclaims.com>, Questions@telexfreeclaims.com, PMoniello@murphyking.com

Good evening,

I already filled out the survey dated until June 31st, in https://payment.telexfreeclaims.com, where I expressed my vote in favor of the plan and entered the data to receive the transfer. As I am a foreigner, I was surprised that the IBAN number was not requested.

Because of that and the fact that I received an email saying "and you have not yet provided all of the information required by you to receive payment. All Participants must complete and return the Request for Payment Information"

Below I specify the data necessary to receive payment from you.

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

IBAN: PT50 0035 0906 00033634900 54

ACCOUNT: 0906 033634900

Please confirm whether you have all the necessary information or not, so that you can act accordingly.

Best Regards

Mário Salgueiro



Sem virus. www.avast.com

Questions <questions@telexfreeclaims.com> To: Mario Salgueiro <mario.salgueiro1954@gmail.com> Wed, Jul 8, 2020 at 8:20 PM

Hello

Please log in to https://vote.telexfreeclaims.com to see the Trustee's Plan related documents, vote your ballot, sign the OFAC certification and make your payment method selection.

Your username: MarioSal1 Your password: 8hmfpano Case 14-40987 Doc 3657 Filed 11/23/20 Entered 11/23/20 16:16:27 Desc Main Page 14 of 18 nail - Claim#497223-002 Document

30/10/2020

Claim number: 49723-002

Thank you

ER

From: Mario Salgueiro <mario.salgueiro1954@gmail.com>

Sent: Wednesday, July 8, 2020 7:16 PM

To: ClaimResponse < ClaimResponse@telexfreeclaims.com>; Questions < questions@telexfreeclaims.com>;

PMoniello@murphyking.com <PMoniello@murphyking.com>

Subject: Claim#497223-002

[Quoted text hidden]

Patty A. Moniello < PMoniello@murphyking.com > To: Mario Salgueiro <mario.salgueiro1954@gmail.com> Wed, Jul 22, 2020 at 2:26 PM

On Saturday July 18, 2020 you may have received a notice that the TelexFree plan has been approved and is now effective. If you are a participant with a claim that has been allowed, this means that you should expect to receive a payment around the end of July 2020, provided that you have also submitted all of the payment information.

To check and see if you have an allowed claim, you can go to the following website and search under your name or claim number; https://registry.telexfreeclaims.com

If you did not provide all of the required payment information in the voting ballot, you should receive a notice on Monday July 20, 2020 regarding payment information that will allow you to click on a link and complete the required information.

If you would like to view a copy of the First Amended Liquidating Plan of Reorganization or the Order Confirming First Amended Liquidating Plan of Reorganization, please go to the following link: http://www.kccllc.net/TelexFree.

Thank you.

From: Mario Salgueiro [mailto:mario.salgueiro1954@gmail.com]

Sent: Wednesday, July 8, 2020 3:16 PM

To: ClaimResponse < ClaimResponse@telexfreeclaims.com>; Questions@telexfreeclaims.com; Patty A.

Moniello < PMoniello@murphyking.com>

Subject: Claim#497223-002

This Message originated outside your organization.

Good evening,

I already filled out the survey dated until June 31st, in https://payment.telexfreeclaims.com, where I expressed my vote in favor of the plan and entered the data to receive the transfer. As I am a foreigner, I was surprised that the IBAN number was not requested.

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Because of that and the fact that I received an email saying "and you have not yet provided all of the information required by you to receive payment. All Participants must complete and return the Request for Payment Information"

Below I specify the data necessary to receive payment from you.

BANK NAME: Caixa Geral de Depósitos

BICSWIFT: CGDIPTPL

Best Regards

IBAN: PT50 0035 0906 00033634900 54

ACCOUNT: 0906 033634900

Please confirm whether you have all the necessary information or not, so that you can act accordingly.

Mário Salgueiro Sem virus, www.avast.com

This e-mail message and any attachments are confidential and may be privileged. If you are not the intended recipient please notify Murphy & King, P.C. immediately -- by replying to this message or by sending a message to postmaster@murphyking.com -- and destroy all copies of this message and any attachments. Thank you. For more information about Murphy & King, P.C., please visit us at http://www.murphyking.com

Mario Salgueiro <mario.salgueiro1954@gmail.com>

Sat, Aug 29, 2020 at 4:36 PM

To: "Patty A. Moniello" < PMoniello@murphyking.com>, questions@telexfreeclaims.com, ClaimResponse <ClaimResponse@telexfreeclaims.com>

Good afternoon,

My case was accepted for payment, I filled out the survey giving my opinion on the proposed resolution and gave my bank details. All this before 31 June 2020!

Payment from you was due at the end of July ... so far I have not received any amount yet.

I hereby come to alert you to the current situation of the process and also to ask you to give a justification answer to what happened and if for any reason some information is missing I leave here, below, once again, all the information necessary to carry out the transfer. Of money.

Thank you in advance for your attention, I await an answer, as I start to be severely concerned with the progress of the case.

Best Regards

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Gmail - Claim#497223-002

30/10/2020

Mario Salgueiro



Sem vírus, www.avast.com

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TelexFree, LLC, et aL

Claims Conditionally Allowed or Disallowed Pursuant to Second Notice Date of Country of Claim Amount Conditionally Docket Number						
Claim	Daudalmané Massa	Date of Second Notice	Country of Residence	Claim Amount as Filed	Conditionally Allowed Amount	Docket Number (Response
Number	Participant Name	November 26, 2018	US	\$ 2,850.00	\$ 2,850.00	1321
34645-000	Regina Cardoso Bonnet Nizer	November 26, 2018	IT	377.10	Disallowed	1174
34999-000	Salvatore Virgadauro	November 26, 2018	EC	27,701.60	Disallowed	N/A
35356-001	Elena Concepcion Noboa Cueva		IT	339.60	339.60	1177
35611-000	Gioacchino Carusotto	November 26, 2018		6,780.00	6,780.00	N/A
36351-000	Wang,Long Long Wang	November 26, 2018	CN			N/A
36386-000	Sabirash Kobenovna Kobenova	November 26, 2018	KZ	2,850.00	Disallowed	N/A
36919-000	Jaime Albarran Dominguez	November 26, 2018	ES	4,374.80	4,374.80	
36924-000	M Isabei Lopez Alvarez	November 26, 2018	ES	6,927.50	6,927.50	1300
37676-000	Joan Evelyn Denny	November 26, 2018	US	8,198.87	8,198.87	N/A
37801-000	Yan Yan Yu	November 26, 2018	CN	1,068.70	1,068.70	N/A
37983-000	Cassandra Koch Dandolo	November 26, 2018	IT	1,764.00	1,764.00	1184
40440-000	Graziano Ivan Bonomo	November 26, 2018	IT	5,700.00	5,700.00	1182
40456-000	Maddalena Virgadauro	November 26, 2018	IT	377.10	377.10	1174
41613-000	Marcus Terrell	November 26, 2018	US	1,425.00	1,425.00	1197
41891-000	Lucien Germain	November 26, 2018	US	7,125.00	7,125.00	1246
41929-000	Bassim Alzyab	November 26, 2018	US	6,772.00	6,772.00	1247
41966-000	Bernardo Avila	November 26, 2018	US	31,350.00	31,350.00	1244
43115-000	Wang, Bo Bo Wang	November 26, 2018	CN	17,100.00	17,100.00	N/A
44337-000	Sabirash Kobenova Kobenovna	November 26, 2018	KZ	2,850.00	Disallowed	N/A
	Ane Maria Mikalixen	November 26, 2018	US	10,000.00	Disallowed	1211
45601-000		November 26, 2018	MX	3,875.00	3,875.00	1273
48162-000	Irma Munoz Sanchez	November 26, 2018	IT	1,474.90	Disallowed	1176
49264-000	Amico Giuseppe	The same of the sa		49,943.30	49,943.30	N/A
49495-000	Lucimar Mello	November 26, 2018	US PT	Charles and the same of the page	6,359.50	
49723-002	Mario Salgueiro	November 26, 2018		6,359.50	14,250.00	1220
49745-000	Silvia Rosa Nascimento	November 26, 2018	US	14,250.00		1251
49776-000	Yuemei Yao	November 26, 2018	US	5,000.00	5,000.00	
49970-000	Kimberly Garzon	November 26, 2018	US	4,275.00	4,275.00	1243
51181-000	Patrick Kabagambe Mbusa	November 26, 2018	UG	1,275.30	Disallowed	N/A
51503-000	Wang, Jinping Jinping Wang	November 26, 2018	CN	9,975.00	9,975.00	N/A
53577-000	Dong Wue Wang	November 26, 2018	CN	1,612.20	1,612.20	N/A
53646-000	Gioachino Carusotto	November 26, 2018	IT	339.60	Disallowed	1177
54457-000	Karen Sue Halzel	November 26, 2018	US	9,550.00	9,550.00	1151
54632-000	Aday Rendon Hernandez	November 26, 2018	ES	2,800.10	Disallowed	N/A
55200-000	Antonio Amati	November 26, 2018	П	22,455.09	Disallowed	1175
55409-000	Giuseppa Amico	November 26, 2018	IT	1,474.90	1,474.90	1176
57020-000	Jose Luis Valiente Alfaro	November 26, 2018	ES	5,799.80	5,799.80	1235
58006-000	Judith Palacios Gonzalo	November 26, 2018	ES	845.60	845.60	1272
58013-000	Giovanni Spera	November 26, 2018	T	339.60	339.60	1178
59861-000	Samantha Lor	November 26, 2018	US	6,715.96	Disallowed	N/A
60385-000	Yang, Hong Hong Yang	November 26, 2018	CN	21,357.00	21,357.00	N/A
60462-000	Rui Pedro Morais Justo	November 26, 2018	PT	22,750.10	22,750.10	1198
*****	Romeo Grifoni	November 26, 2018	IT	3,189.00	3,189.00	1188
62687-000	John Danny Marriaga Pacz	November 26, 2018	CO	1,425.00	1,425.00	N/A
64085-000		November 26, 2018	<u>rr</u>	5,700.00	5,700.00	1189
66721-000	Carmine Messano	November 26, 2018	IT	5,700.00	5,700.00	1185
68099-000	Jessica Locane	and a second sec	TT TT	4,275.00	4,275.00	1191
68118-000	Nicola Lapezzata	November 26, 2018			5,700.00	1179
69741-000	Fabrizio D Andrea	November 26, 2018	<u>IT</u>	5,700.00		1186
69749-000	Nicola Sanzo	November 26, 2018	IT	4,275.00	4,275.00 2,202.80	N/A
71681-000	Iuri Popov	November 26, 2018	FR	2,202.80		
72072-000	Iuri Popov	November 26, 2018	FR	2,202.80	2,202.80	1165
73636-000	Sheila Denise Moneil	November 26, 2018	US	1,764.00	Disallowed	N/A
73899-000	Thiago Sílva De Souza	November 26, 2018	US	4,869.80	Disallowed	N/A
74686-000	Elena Concepcion Noboa Cueva	November 26, 2018	EC	26,276.60	Disallowed	N/A
75007-000	Làzaro Onofre Espinosa	November 26, 2018	MX	2,021.10	2,021 10	N/A
75034-000	Sonia Torres Rodriguez	November 26, 2018	ES	3,000.00	3,000.00	1269
78253-000	Davide Poletto	November 26, 2018	IT	14,250.00	14,250.00	1172
81261-001	Miguel Duran Romero	November 26, 2018	ES	5,206.70	5,206.70	1154
81752-000	Fred Mutembe	November 26, 2018	RW	1,425.00	Disallowed	N/A
82334-000	Marco Grasso	November 26, 2018	IT	4,614.00	4,614.00	1190
02334-000	Jesus De La Torre Vega	November 26, 2018	ES	2,016.80	Disallowed	1252

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