

Abel Domingo Santana
Calle Felipe de Castro #12
Hato Mayor del Rey, Dominican Republic
Email: abelsantana1000@hotmail.com
Telephone: 809-361-9698



June 4, 2021

AUG 12 2021 14:27 USBC

United State Bankruptcy Court
John W. McCormack Post Office and Court House
5 Post Office Square, Suite 1150
Boston, MA 02109-3945

**RE: Telexfree Chapter 11, Bankruptcy No. 14-40987-MSH, 14-40988-MSH & 14-40989-MSH –
Fraudulent Claim No. 22670 was Approved and Paid Instead of the Valid Claim No. 17148**

I Abel D. Santana, a Telexfree creditor, respectfully is reaching out to you requesting a review of my claim number 17148, filed on June 28, 2016 for \$16,768.50, which on November 20, 2020 I was informed it was disallowed and it appears it was because a fraudulent claim number 22670 was approved and paid on September 29, 2020 instead.

To resolve this matter, I have been contacting the Trustee's counsel, Mr. Andrew G. Lizotte, via telephone calls, emails and on April 23, 2021 they received a mailed package I sent explaining that the payment made to claim number 22670 it was not me or related to me because I have not given authorization to anybody to process such claim on my behalf. As of today, I have not heard from the Trustee and I beg your assistance finding a solution to my case. I have enclosed a copy of the package sent to the Trustee, in which you can find additional information and proof of my case.

This traumatic experience of a fraud over a fraud had made fall into a deep depression and trust that a fair decision will be made after the investigation.

Thank you in advance for your time and consideration of this request. Above please find my contact information should you have any questions.

Sincerely,


Abel Santana

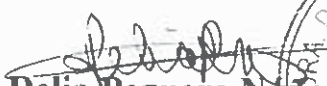


14409872108120000000000001

my own copy page for
authorized signature

Yo, **Dra. Delia Peguero Núñez**, abogada, notaria pública de las del número para el municipio Hato Mayor del Rey, matrícula número 4805, CERTIFICO: Que la firma que antecede ha sido puesta por el señor, **Abel D. Santana**, declarándome ser la forma en que acostumbra a firmar en todos los actos de su vida, por lo que debe dársele entera fe y crédito a la presente certificación, la que expido, sello y firmo en la ciudad, municipio y provincia de Hato Mayor, República Dominicana, a los siete (07) días del mes de junio del año dos mil veinte y uno (2021).

Doy fe,


Dra. Delia Peguero Núñez,
Abogada, notaria pública.



Note: Any correspondence or reply should be sent to the following address:

*Karen Santana (Abel's sister)
8228 Cornhill Ave
Charlotte, NC 28277*

Abel Domingo Santana Santana
Felipe de Castro # 12
Hato Mayor del Rey, Dominican Republic
Email: Abelsantana1000@hotmail.com
Telephone: 8093619698

Hato Mayor del Rey, Dominican Republic
March 11, 2021

Stephen B. Darr
Chapter 11 Trustee,
By his counsel,
Andrew G. Lizotte (BBO#559609)
Murphy & King P.C.
One Beacon Street
Boston, Ma 02108-3107

**RE: TELEXFREE BANKRUPTCY-FRAUDULENT CLAIM NO. 22670 PAID
INSTEAD OF THE VALID CLAIM NO. 17148-INVESTIGATION REQUIRED**

Dear Sirs:

I am writing to you because it appears that a fraudulent claim number 22670 was filed and paid by your office, in my name, on September 29, 2020 for \$6,539.72. However, I have not received the payment for the only claim I filed on June 28, 2016, number 17148. I have pursued a resolution via emails and telephone calls for the past few months without receiving a satisfactory response.

Enclosed you will find the following documents for you to review and investigate the authenticity of my request.

Document #1: This is the email I received from customer service indicating that the payment made on 9/29/20 was received by email address Worldbusinessassociation@gmail.com, which is not my email address nor associated to me.

Document #2: A print screen of the fraudulent claim that clearly shows that claim number 22670 was filed by Katherine Sanchez, which is not related to me, with an address, telephone and email totally different than mine. This was the person you paid, and she needs to be investigated.

Document #3: A printed copy of the email communication between Mr. Andrew Lizotte, the Telexfree claims center and my sister Karen Santana, where I was informed on November 20, 2020 that my original claim number 17148 was disallowed because of a duplicated claim number 22670 which was allowed in the full amount of \$16,768.50. Before that, I was completely unaware of the situation.

Document #4: Copy of the letter I received from the bankruptcy court for claim number 17148, clearly showing my correct information and totally different than the one on document #2.

Document #5: Copy of the amount I submitted for \$ 16,786.50 for claim number 17148.

Document #6: A certified copy of my birth certificate and a copy of my Dominican Personal Identification.

Document #7: other Print outs of the emails exchange with the customer service.

Please note that I am very disappointed as for my part, it has been a fraud over a fraud and this money represents my life savings. Please let me know else you would need from me to confirm my identity and that person that you paid it was not me. At this time, I am requesting an exhaustive investigation expecting to receive my payment very soon.

Please contact me should you have any questions. You will find my information on the letterhead, however, to facilitate the communication, my sister Karen Santana, has been helping me with this process, especially with the phone calls to your office, and below you will find her contact information and you may use this address for any written communication sent to me.

Karen Santana
C/O Abel D. Santana
8228 Cornhill Ave
Charlotte, NC 28277
Tel. 862-588-4951
Email: Leyzenia_s@yahoo.com

Thank you in advance for your cooperation on this matter. I am looking forward to hearing from you soon.

Sincerely,


Abel Domingo Santana Santana

I, **Dra. Delia Peguero Núñez**, lawyer, notary public of the number for the municipality Hato Mayor del Rey, Dominican Republic, registration number 4805, CERTIFY: That the foregoing signature has been placed by Mr. Abel Domingo Santana Santana, identity card identity and electoral number 027-0023324-6, with address at street Felipe de Castro # 12 in the Puerto Rico sector of the city of Hato Mayor del Rey declaring that this is the way he usually signs in all the acts of his life, for which full faith and credit must be given to this certification, which I issue, seal and sign in the city, municipality and province of Hato Mayor, Dominican Republic on the eleventh (11) day of March of the year two thousand twenty-one (2021).

Doy fe,


Dra. Delia Peguero Núñez,
Abogada, notaria pública.

Responder Eliminar No deseado Bloquear

Document #1

Re: Change of Address

Respondió el Jue 14/01/2021 01:04 PM.

Traducir mensaje a: Español | No traducir nunca de: Inglés

help@telexfreeclaims.com

Jue 14/01/2021 03:54 AM

Para: Usted

The payment for claim 22670-000 has already successfully been sent to :
worldbusi*****soc**tion@gmail.com September 29th.

On Wed, 13 Jan at 10:28 PM , Abelsantana1000 <abelsantana1000@hotmail.com>
wrote:
Good morning,

Thank you for the information. I have not received the payment, so it is obvious that it was paid to a fraudulent claim, how this could have happened? What method did you use to verify the authenticity of this claim?

- **It seems that in your record the only valid claim is the fraudulent one (#22670) , can you please update this claim with my information (please advise what proof do you need from me):**

Name: Abel Santana

Address: Felipe de Castro # 12

Hato Mayor del Rey, Dominican Republic

Email: abelsantana1000@hotmail.com

Phone: 809-361-9698

- **Since I did not receive the payment, please send me the following information:**
Amount of the Payment
Details of the bank account or payment method
Information about the person that received the payment
- **I only created claim number 17148 (which was disallowed due to been a duplicate of claim 22670 as I was informed), please advise the information (name, address, email and phone number) of the person that created the fraudulent claim number 22670.**

Please let me know what actions you will take to help me to recuperate my lifetime savings.

Thank you in advance for your help on this.

Regards,
Abel Santana
PH: 809-361-9698

Document #2



help@telefeclaims.com

Aug 11 10:27 AM

Para: Usted

Hello

Please respond to this e-mail ONLY going forward so that the multiple emails do not create conflict.
We show that Claim 22670 was paid on 9/29/2020.
Are you looking to change your contact information at this time?

Thank you
Tinamarie

Pg. 1 of 2

Responder Reenviar

Datos del Reclamante:

Translation

Num. de reclamo: 22670-000

claim #

Nombre de reclamante: Abel Domingo Santana Santana

Name

Monto total aprobado: \$16,768.50

Approved amount

País: República Dominicana

Ciudad: Hato Mayor

City

Correo registrado: katherinam6@hotmail.com

registered email

Fecha de reclamo: 07/08/2016

registered date

Hora de reclamo: 13:17:40

registered time

Datos de pago del reclamante:

Numero de reclamo: 22670-000

Nombre: Abel Domingo Santana Santana

Monto solicitado: \$16,768.50

Fecha de pago: 09/29/2020

paid date

Correo de pago: worldbusinessassociation@gmail.com

Metodo de pago: Paypal

paid method

Estado de pago: Exitoso

status: success

Monto pagado: \$6,539.72

amount paid

Tipo de clase: Clase 3

class type

Document # 2

Change Contact Info

Pg. 2 of 2

KATHERINE

SANCHEZ

katherinam6@hotmail.com

Calle Palo Hincado No 2, Ondina

Hato Mayor Del Rey

Hato Mayor

25000

Dominican Republic (DO)

8292573508

8297601924

SUBMIT

NO CHANGE

Fwd: Abel Domingo Santana - Telexfree Case Number 17148 [Privileged/Work Product]

De: Karen Santana (leyzenia_s@yahoo.com)

Para: leyzenia_s@yahoo.com

Fecha: viernes, 16 de abril de 2021 03:54 p. m. EDT

Document # 3

Pg 1 of 2

Sent from my iPhone

Begin forwarded message:

From: mjr348@aol.com

Date: November 21, 2020 at 12:32:44 AM EST

To: Karen Santana <leyzenia_s@yahoo.com>

Subject: Re: Abel Domingo Santana - Telexfree Case Number 17148 [Privileged/Work Product]

Wow!!!! Excellent!!! Great job!!!!

Sent from my iPhone

On Nov 20, 2020, at 3:10 PM, Karen Santana <leyzenia_s@yahoo.com> wrote:

Can you believe this?

Sent from my iPhone

Begin forwarded message:

From: ClaimResponse <ClaimResponse@telexfreeclaims.com>

Date: November 20, 2020 at 2:37:10 PM EST

To: "leyzenia_s@yahoo.com" <leyzenia_s@yahoo.com>

Cc: ABEL SANTANA <abelsantana1000@hotmail.com>, Karen Santana <karen_santana@campbells.com>

Subject: RE: Abel Domingo Santana - Telexfree Case Number 17148 [Privileged/Work Product]

Dear Karen,

Thank you for your email. Your brother's claim was disallowed because it was a duplicate of claim 22670-000, which was conditionally allowed in the full amount of \$16,768.50.

You should have received payment portal credentials from vote@telexfreeclaims.com (please check your junk mailbox) and you need to fill out this form with your payment information in order to receive a distribution. If you did not get credentials, please email questions@telexfreeclaims.com with your claim number, your old email, and your new email.

Thank you.

Doc # 3

Pg 2 of 2

From: karen santana [mailto:leyzenia_s@yahoo.com]
Sent: Thursday, November 19, 2020 7:06 PM
To: Andrew G. Lizotte <ALizotte@murphyking.com>
Cc: ABEL SANTANA <abelsantana1000@hotmail.com>; Karen Santana <karen_santana@campbells.com>
Subject: Abel Domingo Santana - Telexfree Case Number 17148

This Message originated outside your organization.

Dear Mr. Alizotte,

Please see below the details about my brother's Telexfree case. We really appreciate if you can get us as much information as possible on how we can move forward with this case considering he was "Disallowed". He did provide all the information requested in a timely manner to the claims department but we understand there should be a reason behind his current status. As I mention in our conversation, he lives in the Dominican Republic and I reside in the Unites States. He has been copied in this email.

Let me know if you need any other information. Please feel free to email or call me at any time.

Thank you,

Karen Santana

862-588-4951

<image001.png>

This e-mail message and any attachments are confidential and may be privileged. If you are not the intended recipient please notify Murphy & King, P.C. immediately -- by replying to this message or by sending a message to postmaster@murphyking.com -- and destroy all copies of this message and any attachments. Thank you. For more information about Murphy & King, P.C., please visit us at <http://www.murphyking.com>

Document # 5

Claim Number	Claimant Name	Country of Residence ¹	Amount of Claim as Filed	Proposed Allowed Amount	Notes
17056-001	Carlos Maria Sosa	Dominican Republic	1,100.00	0.00	
17067-000	Julio Alexis De La Cruz Carpio	Dominican Republic	1,425.00	0.00	
17130-000	Manuel Arturo Fernandez Oller	Dominican Republic	3,378.30	0.00	
17148-000	Abel Domingo Santana	Dominican Republic	16,768.50	0.00	
17295-000	Lauri Moreno Smith	Dominican Republic	339.60	0.00	
17296-000	Daisy Marilyn Reynoso	Dominican Republic	5,468.30	0.00	
17324-000	Angelina Marroero Brito	Dominican Republic	336.90	0.00	
17326-000	Santo Mejia Suarez	Dominican Republic	885.80	0.00	
17336-000	Mario Fermin Pallano	Dominican Republic	60,921.00	0.00	
17355-000	Eugenio Rodriguez Gil	Dominican Republic	925.00	0.00	
17361-002	Yohel Romero Ruiz	Dominican Republic	41,824.00	0.00	
17365-000	Santo Mejia Suarez	Dominican Republic	339.60	0.00	
17388-000	Santo Mejia Suarez	Dominican Republic	1,265.60	0.00	
17395-000	Francisca Cedeno	Dominican Republic	29,000.00	0.00	
17400-000	Daniel De Pena	Dominican Republic	42,000.00	0.00	
17406-000	Mirja Rosangel Troncoso	Dominican Republic	9,297.20	0.00	
17425-000	Adalgisa Frias Munoz	Dominican Republic	2,700.30	0.00	
17427-000	Guadalupe Rosario Rosario	Dominican Republic	14,704.20	0.00	
17428-000	Dylen Del Altar Mota Bersan	Dominican Republic	4,193.00	0.00	
17431-001	Daniel Fernando Ramirez Franco	Dominican Republic	2,850.00	0.00	
17433-000	Belkis Rosario	Dominican Republic	25,800.00	0.00	
17450-000	Daniel Fernando Ramirez Franco	Dominican Republic	838.60	0.00	
17452-000	Harold Wilson Troncoso	Dominican Republic	19,976.40	0.00	
17457-000	Rayner Bolivar Pena	Dominican Republic	1,627.30	0.00	
17461-000	Ronaldo Aureliano Grullon	Dominican Republic	835.90	0.00	
17493-000	Beneranda Rivera	Dominican Republic	3,075.00	0.00	
17500-000	Ramon Rivera	Dominican Republic	3,175.00	0.00	
17514-000	Linet Altagracia Frias Munoz	Dominican Republic	1,375.10	0.00	
17518-000	Rosever Miguel Mercado	Dominican Republic	189.30	0.00	

Notes

- 1: Country of Residence as entered by Claimant on the claim form filed electronically.
- 2: Claimant Name was identified as "TelexFree" on the claim form filed electronically. As this information appeared to be incomplete or inaccurate, Claimant Name in table above was entered based upon information provided in the "Signature" field on the claim form filed electronically.
- 3: Claimant Name was identified as "TelexFree" on the claim form filed electronically. As this information appeared to be incomplete or inaccurate, Claimant Name in table above was entered based upon information provided in the "Signature" field on the claim form filed electronically.

REPÚBLICA DOMINICANA
JUNTA CENTRAL ELECTORAL
CEDULA DE IDENTIDAD Y ELECTORAL

027-0023324-6

LUGAR DE NACIMIENTO:
HATO MAYOR

FECHA DE NACIMIENTO:
08 JULIO 1971

NACIONALIDAD: REPUBLICA DOMINICANA

SEXO: M **SANGRE:** **ESTADO CIVIL:** SOLTERO

OCCUPACION: TECNICO

FECHA DE EXPIRACION:
08 JULIO 2024

Abel D. Santana
ABEL DOMINGO
SANTANA SANTANA

Document # 6

Pg. 1 of 2

FORM. OC - 11



10-05535587-9 Pg 20



REPUBLICA DOMINICANA
JUNTA CENTRAL ELECTORAL
DIRECCIÓN NACIONAL DE REGISTRO DEL ESTADO CIVIL

No. Evento
027-01-2010-01-00001045
Mun. O.C. Año Reg. No.

ACTA INEXTENSA DE NACIMIENTO
(Art. 99 Ley No.659, del 17-7-1944)

CERTIFICAMOS: Que en la Oficialía del Estado Civil de la IRA, CIRCUNSCRIPCION, HATO MAYOR, registrado el Veintisiete del mes de Julio del año Mil Novecientos Setenta y Siete (27/07/1977) a las 08:00 AM, se encuentra inscrito en el Libro No. 00103 de registros de NACIMIENTO, DECLARACIÓN TARDÍA, Folio No. 0011, Acta No. 000411, Año 1977, el registro perteneciente a:

**** ABEL DOMINGO ****

De sexo MASCULINO, nacido en La Calle Sanchez #4 de Esta Ciudad el Ocho del mes de Julio del año Mil Novecientos Setenta y Uno (08/07/1971) a las 01:30 AM.

DECLARA: SANTANA REYES DE SANTANA, SIMEONA, quien es La Madre, país de nacionalidad República Dominicana, Cédula de Identidad No. 013797-027

PADRE: SANTANA GERMAN, SOSIMO FLORIAN, país de nacionalidad República Dominicana, nacido el Veintidos del mes de Noviembre del año Mil Novecientos Treinta y Siete (22/11/1937), lugar de nacimiento Mata de Palma, Casado, de ocupación Agricultor(a), domiciliado en Calle Colon #6, Ciudad, Cédula de Identidad No. 015331-027

MADRE: SANTANA REYES DE SANTANA, SIMEONA, país de nacionalidad República Dominicana, nacida el Veinticuatro del mes de Octubre del año Mil Novecientos Cuarenta (24/10/1940), lugar de nacimiento Mata de Palma, Casada, de ocupación Quehaceres Domésticos, domiciliada en Calle Colon #6, Cédula de Identidad No. 013797-027

ANOTACIONES:

RATIFICACION: RATIFICADA POR SENTENCIA No. 174 DE FECHA 27-7-1977, DEL TRIBUNAL DE EL SEIBO -

~~~~~ No más información debajo de esta línea ~~~~~



El presente documento se expide a petición de la parte interesada en HATO MAYOR

República Dominicana, hoy día DIEZ (10) del mes de MARZO  
del año DOS MIL VEINTIUNO (2021)

027-01-2010-01-00001045



00037-1782478668

Danang Leo Polanco  
OFICIAL DEL ESTADO CIVIL

