

Fill in this information to identify the case:

Debtor Aerovias del Continente Americano S.A. Avianca

United States Bankruptcy Court for the: Southern District of New York
(State)

Case number 20-11134

Official Form 410
Proof of Claim

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. **Who is the current creditor?** Accelya Middle East FZE
Name of the current creditor (the person or entity to be paid for this claim)

Other names the creditor used with the debtor Mercator Solutions FZE

2. **Has this claim been acquired from someone else?** No
 Yes. From whom? _____

3. **Where should notices and payments to the creditor be sent?**

Where should notices to the creditor be sent?	Where should payments to the creditor be sent? (if different)
See summary page	

Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)

Contact phone +971 45013700 Contact phone _____
Contact email ar.dubai@accelya.com Contact email _____

Uniform claim identifier for electronic payments in chapter 13 (if you use one):

4. **Does this claim amend one already filed?** No
 Yes. Claim number on court claims registry (if known) _____ Filed on 9 October 2020
MM / DD / YYYY

5. **Do you know if anyone else has filed a proof of claim for this claim?** No
 Yes. Who made the earlier filing? _____



Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? No
 Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: ____ _

7. How much is the claim? \$ 182266.63. Does this amount include interest or other charges?
 No
 Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).
Limit disclosing information that is entitled to privacy, such as health care information.
Software services provided.

9. Is all or part of the claim secured? No
 Yes. The claim is secured by a lien on property.
Nature or property:
 Real estate: If the claim is secured by the debtor's principle residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.
 Motor vehicle
 Other. Describe: _____
Basis for perfection: _____
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)
Value of property: \$ _____
Amount of the claim that is secured: \$ _____
Amount of the claim that is unsecured: \$ _____ (The sum of the secured and unsecured amount should match the amount in line 7.)
Amount necessary to cure any default as of the date of the petition: \$ _____
Annual Interest Rate (when case was filed) _____ %
 Fixed
 Variable

10. Is this claim based on a lease? No
 Yes. Amount necessary to cure any default as of the date of the petition. \$ _____

11. Is this claim subject to a right of setoff? No
 Yes. Identify the property: _____



12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

No

Yes. Check all that apply:

	Amount entitled to priority
<input type="checkbox"/> Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).	\$ _____
<input type="checkbox"/> Up to \$3,025* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).	\$ _____
<input type="checkbox"/> Wages, salaries, or commissions (up to \$13,650*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).	\$ _____
<input type="checkbox"/> Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	\$ _____
<input type="checkbox"/> Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	\$ _____
<input type="checkbox"/> Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.	\$ _____

* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)?

No

Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

\$ _____

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 10/16/2020
MM / DD / YYYY

/s/GURUDAS SHENOY
Signature

Print the name of the person who is completing and signing this claim:

Name GURUDAS SHENOY
First name Middle name Last name

Title Chief Finance Officer

Company Accelya Middle East FZE
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address _____

Contact phone _____ Email _____



KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (866) 967-1780 | International + 1 (310) 751-2680

Debtor: 20-11134 - Aerovias del Continente Americano S.A. Avianca		
District: Southern District of New York, New York Division		
Creditor: Accelya Middle East FZE Accelya Middle East FZE I5-501, Dubai Silicon Oasis, Dubai, Dubai, PO Box 341 United Arab Emirates Phone: +971 45013700 Phone 2: Fax: Email: ar.dubai@accelya.com	Has Supporting Documentation: Yes, supporting documentation successfully uploaded Related Document Statement:	
	Has Related Claim: No Related Claim Filed By:	
	Filing Party: Creditor	
Other Names Used with Debtor: Mercator Solutions FZE	Amends Claim: Yes, 9 October 2020 Acquired Claim: No	
Basis of Claim: Software services provided.	Last 4 Digits: No	Uniform Claim Identifier:
Total Amount of Claim: 182266.63	Includes Interest or Charges: No	
Has Priority Claim: No	Priority Under:	
Has Secured Claim: No Amount of 503(b)(9): No Based on Lease: No Subject to Right of Setoff: No	Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured:	
Submitted By: GURUDAS SHENOY on 16-Oct-2020 2:29:46 a.m. Eastern Time Title: Chief Finance Officer Company: Accelya Middle East FZE		

Fill in this information to identify the case:

Debtor 1 _____
Debtor 2 _____
(Spouse, if filing)
United States Bankruptcy Court for the: _____ District of _____
Case number _____

Official Form 410

Proof of Claim

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. Who is the current creditor?

Name of the current creditor (the person or entity to be paid for this claim)
Other names the creditor used with the debtor _____

2. Has this claim been acquired from someone else?

No
 Yes. From whom? _____

3. Where should notices and payments to the creditor be sent?

Where should notices to the creditor be sent?

Where should payments to the creditor be sent? (if different)

Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)

Name

Name

Number Street

Number Street

City State ZIP Code

City State ZIP Code

Contact phone

Contact phone

Contact email

Contact email

Uniform claim identifier for electronic payments in chapter 13 (if you use one):

4. Does this claim amend one already filed?

No
 Yes. Claim number on court claims registry (if known) _____

Filed on _____
MM / DD / YYYY

5. Do you know if anyone else has filed a proof of claim for this claim?

No
 Yes. Who made the earlier filing? _____

Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. **Do you have any number you use to identify the debtor?** No
 Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: ____ _

7. **How much is the claim?** \$_____. **Does this amount include interest or other charges?**
 No
 Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. **What is the basis of the claim?** Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).
Limit disclosing information that is entitled to privacy, such as health care information.

9. **Is all or part of the claim secured?** No
 Yes. The claim is secured by a lien on property.

Nature of property:

Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.

Motor vehicle

Other. Describe: _____

Basis for perfection: _____

Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)

Value of property: \$_____

Amount of the claim that is secured: \$_____

Amount of the claim that is unsecured: \$_____ (The sum of the secured and unsecured amounts should match the amount in line 7.)

Amount necessary to cure any default as of the date of the petition: \$_____

Annual Interest Rate (when case was filed) _____%

Fixed
 Variable

10. **Is this claim based on a lease?** No
 Yes. **Amount necessary to cure any default as of the date of the petition.** \$_____

11. **Is this claim subject to a right of setoff?** No
 Yes. Identify the property: _____

12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

No

Yes. Check one:

Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Up to \$3,025* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

Wages, salaries, or commissions (up to \$13,650*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.

Amount entitled to priority

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date _____
MM / DD / YYYY



Signature

Print the name of the person who is completing and signing this claim:

Name _____
First name Middle name Last name

Title _____

Company _____
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address _____
Number Street

City State ZIP Code

Contact phone _____ Email _____

Official Form 410

Instructions for Proof of Claim

United States Bankruptcy Court

12/15

These instructions and definitions generally explain the law. In certain circumstances, such as bankruptcy cases that debtors do not file voluntarily, exceptions to these general rules may apply. You should consider obtaining the advice of an attorney, especially if you are unfamiliar with the bankruptcy process and privacy regulations.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both.
18 U.S.C. §§ 152, 157 and 3571.

How to fill out this form

- Fill in all of the information about the claim as of the date the case was filed.
- Fill in the caption at the top of the form.
- If the claim has been acquired from someone else, then state the identity of the last party who owned the claim or was the holder of the claim and who transferred it to you before the initial claim was filed.
- Attach any supporting documents to this form.
Attach redacted copies of any documents that show that the debt exists, a lien secures the debt, or both. (See the definition of *redaction* on the next page.)
Also attach redacted copies of any documents that show perfection of any security interest or any assignments or transfers of the debt. In addition to the documents, a summary may be added. Federal Rule of Bankruptcy Procedure (called “Bankruptcy Rule”) 3001(c) and (d).
- Do not attach original documents because attachments may be destroyed after scanning.
- If the claim is based on delivering health care goods or services, do not disclose confidential health care information. Leave out or redact confidential information both in the claim and in the attached documents.

- A *Proof of Claim* form and any attached documents must show only the last 4 digits of any social security number, individual’s tax identification number, or financial account number, and only the year of any person’s date of birth. See Bankruptcy Rule 9037.
- For a minor child, fill in only the child’s initials and the full name and address of the child’s parent or guardian. For example, write *A.B., a minor child (John Doe, parent, 123 Main St., City, State)*. See Bankruptcy Rule 9037.

Confirmation that the claim has been filed

To receive confirmation that the claim has been filed, either enclose a stamped self-addressed envelope and a copy of this form or go to the court’s PACER system (www.pacer.psc.uscourts.gov) to view the filed form.

Understand the terms used in this form

Administrative expense: Generally, an expense that arises after a bankruptcy case is filed in connection with operating, liquidating, or distributing the bankruptcy estate.
11 U.S.C. § 503.

Claim: A creditor’s right to receive payment for a debt that the debtor owed on the date the debtor filed for bankruptcy. 11 U.S.C. §101 (5). A claim may be secured or unsecured.

Creditor: A person, corporation, or other entity to whom a debtor owes a debt that was incurred on or before the date the debtor filed for bankruptcy. 11 U.S.C. §101 (10).

Debtor: A person, corporation, or other entity who is in bankruptcy. Use the debtor's name and case number as shown in the bankruptcy notice you received. 11 U.S.C. § 101 (13).

Evidence of perfection: Evidence of perfection of a security interest may include documents showing that a security interest has been filed or recorded, such as a mortgage, lien, certificate of title, or financing statement.

Information that is entitled to privacy: A *Proof of Claim* form and any attached documents must show only the last 4 digits of any social security number, an individual's tax identification number, or a financial account number, only the initials of a minor's name, and only the year of any person's date of birth. If a claim is based on delivering health care goods or services, limit the disclosure of the goods or services to avoid embarrassment or disclosure of confidential health care information. You may later be required to give more information if the trustee or someone else in interest objects to the claim.

Priority claim: A claim within a category of unsecured claims that is entitled to priority under 11 U.S.C. §507(a). These claims are paid from the available money or property in a bankruptcy case before other unsecured claims are paid. Common priority unsecured claims include alimony, child support, taxes, and certain unpaid wages.

Proof of claim: A form that shows the amount of debt the debtor owed to a creditor on the date of the bankruptcy filing. The form must be filed in the district where the case is pending.

Redaction of information: Masking, editing out, or deleting certain information to protect privacy. Filers must redact or leave out information entitled to **privacy** on the *Proof of Claim* form and any attached documents.

Secured claim under 11 U.S.C. §506(a): A claim backed by a lien on particular property of the debtor. A claim is secured to the extent that a creditor has the right to be paid from the property before other creditors are paid. The amount of a secured claim usually cannot be more than the value of the particular property on which the creditor has a lien. Any amount owed to a creditor that is more than the value of the property normally may be an unsecured claim. But exceptions exist; for example, see 11 U.S.C. § 1322(b) and the final sentence of 1325(a).

Examples of liens on property include a mortgage on real estate or a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment may be a lien.

Setoff: Occurs when a creditor pays itself with money belonging to the debtor that it is holding, or by canceling a debt it owes to the debtor.

Uniform claim identifier: An optional 24-character identifier that some creditors use to facilitate electronic payment.

Unsecured claim: A claim that does not meet the requirements of a secured claim. A claim may be unsecured in part to the extent that the amount of the claim is more than the value of the property on which a creditor has a lien.

Offers to purchase a claim

Certain entities purchase claims for an amount that is less than the face value of the claims. These entities may contact creditors offering to purchase their claims. Some written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court, the bankruptcy trustee, or the debtor. A creditor has no obligation to sell its claim. However, if a creditor decides to sell its claim, any transfer of that claim is subject to Bankruptcy Rule 3001(e), any provisions of the Bankruptcy Code (11 U.S.C. § 101 et seq.) that apply, and any orders of the bankruptcy court that apply.

Do not file these instructions with your form.

Statement of outstanding invoices - AEROVIAS DEL CONTINENTE AMERICANO, S.A.

Invoice Date	Due Date	Invoice No	Description	Inv Amt (USD)	Outstanding Amt (USD)
20-Jan-19	19-Feb-19	MSF09237	AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- JAN 19 TO MAR 19 - USD 58,687.93	58,687.93	5,868.83
20-Jan-19	19-Feb-19	MSF09238	RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST JAN 19 TO 31ST MAR 19	634.69	63.49
20-Jan-19	19-Feb-19	MSF09239	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST JAN 19 TO 31ST MAR 19	283.13	28.33
01-Apr-19	01-May-19	MSF09470	AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- APR 19 TO JUN 19 - USD 58,687.93	58,687.93	5,868.83
01-Apr-19	01-May-19	MSF09471	RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST APR 19 TO 30TH JUN 19	634.69	73.29
01-Apr-19	01-May-19	MSF09472	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST APR 19 TO 30TH JUN 19	283.13	28.33
12-Jul-19	11-Aug-19	920120037	AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- JUL 19 TO SEP 19 - USD 58,687.93	58,687.93	5,868.83
12-Jul-19	11-Aug-19	920120038	(USD 16,925 @ 15% = USD 2,538.75 PA) RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST JUL 19 TO 30TH SEP 19	634.69	63.49
12-Jul-19	11-Aug-19	920120039	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST JUL 19 TO 30TH SEP 19	283.13	28.33
08-Oct-19	07-Nov-19	920120276	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST OCT 19 TO 31ST DEC 19	283.13	283.13
01-Jan-20	31-Jan-20	920120515	AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- JAN 2020 TO MAR 2020 - USD 58,687.93	58,687.93	58,687.93
01-Jan-20	31-Jan-20	920120516	RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE	634.69	634.69

			FOR THE PERIOD 1ST JAN 20 TO 31ST JAN 20		
01-Jan-20	31-Jan-20	920120517	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST JAN 2020 TO 31ST MAR 2020	283.13	283.13
11-May-20	10-Jul-20	920120852	AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE FOR APR 2020	19,562.64	19,562.64
11-May-20	10-Jul-20	920120853	RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR APR 2020	211.56	211.56
11-May-20	10-Jul-20	920120854	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FOR APR 2020	94.38	94.38
11-May-20	10-Jul-20	920120855	AVIANCA SKYCHAIN HOSTING SERVICE FEE FOR APR 2020	2,521.67	2,521.67
01-Jun-20	01-Jul-20	920120909	AVIANCA RAPID MAINTENANCE AND SUPPORT FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 USD 5679.48 WHT 20% = USD 1,419.87	7,099.35	7,099.35
01-Jun-20	01-Jul-20	920120910	RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 USD 61.42 WHT 20% = USD 15.36	76.78	76.78
01-Jun-20	01-Jul-20	920120911	RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 USD 27.40 WHT 20% = USD 6.85	34.25	34.25
01-Jun-20	01-Jul-20	920120912	AVIANCA SKYCHAIN HOSTING SERVICE FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020	732.1	732.1
01-Aug-20	31-Aug-20	921120092	AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- OCT 19 TO DEC 19 - USD 58,687.93 WHT 20% = USD 14,671.98	73,359.91	73,359.91
01-Aug-20	31-Aug-20	921120093	RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST OCT 19 TO 31ST DEC 19 USD 634.69 WHT 20% = USD 158.67	793.36	793.36
			Total	\$343,192.13	\$182,266.63

COMMERCIAL INVOICE

Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120037 Invoice Date : 13-AUG-19
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Particulars	Amount USD
AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- JUL 19 TO SEP 19 - USD 58,687.93 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT	58,687.93
Gross Amount Payable :	58,687.93

US Dollar Fifty Eight Thousand Six Hundred Eighty Seven Cent Ninety Three Only

Payment due date : 12-SEP-19

Payment Information : Wire Transfer to : Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD	For Mercator Solutions FZE  Kewal Gandhi Manager
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Mercator Solutions FZE
Dubai Silicon Oasis Headquarters
Dubai Silicon Oasis
PO Box 341476 Dubai, UAE
TRN : 100366543500003
T +971 4501 3862
E-mail: ar.msfe@accelya.com
www.accelya.com

COMMERCIAL INVOICE

Avianca - Aerovías Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120038 Invoice Date : 13-AUG-19
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Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST JUL 19 TO 30TH SEP 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	634.69
Gross Amount Payable :	634.69

US Dollar Six Hundred Thirty Four Cent Sixty Nine Only

Payment due date : 12-SEP-19

Payment Information : Wire Transfer to : Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAED	For Mercator Solutions FZE  Kewal Gandhi Manager
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accelya

Mercator Solutions FZE
Dubai Silicon Oasis Headquarters
Dubai Silicon Oasis
PO Box 341476 Dubai, UAE
TRN : 100366543500003
T +971 4501 3862
E-mail: ar.msfe@accelya.com
www.accelya.com

COMMERCIAL INVOICE

Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120039 Invoice Date : 13-AUG-19
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Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST JUL 19 TO 30TH SEP 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 283.13 (USD 7,550 @ 15% = USD 1,132.50 PA)	283.13
Gross Amount Payable :	283.13

US Dollar Two Hundred Eighty Three Cent Thirteen Only

Payment due date : 12-SEP-19

Payment Information : Wire Transfer to : Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD	For Mercator Solutions FZE  Kewal Gandhi Manager
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120276 Invoice Date : 08-OCT-19
	Agreement/ Contract Ref : Agreement Date :

Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST OCT 19 TO 31ST DEC 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 283.13 (USD 7,550 @ 15% = USD 1,132.50 PA)	283.13
Gross Amount Payable :	283.13

US Dollar Two Hundred Eighty Three Cent Thirteen Only

Payment due date : 07-NOV-19

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120515 Invoice Date : 01-JAN-20
	Agreement/ Contract Ref : RAPID MSA Agreement Date : 11-APR-2012

Particulars	Amount USD
AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- JAN 2020 TO MAR 2020 - USD 58,687.93 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT	58,687.93
Gross Amount Payable :	58,687.93

US Dollar Fifty Eight Thousand Six Hundred Eighty Seven Cent Ninety Three Only

Payment due date : 31-JAN-20

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120516 Invoice Date : 01-JAN-20
	Agreement/ Contract Ref : CR 90010 Agreement Date : 08-JUL-13

Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST JAN 20 TO 31ST MAR 20 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	634.69
Gross Amount Payable :	634.69

US Dollar Six Hundred Thirty Four Cent Sixty Nine Only

Payment due date : 31-JAN-20

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120517 Invoice Date : 01-JAN-20
	Agreement/ Contract Ref : CR 13-01 (89582)
	Agreement Date : 13-JUN-13

Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST JAN 2020 TO 31ST MAR 2020 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 283.13 (USD 7,550 @ 15% = USD 1,132.50 PA)	283.13
Gross Amount Payable :	283.13

US Dollar Two Hundred Eighty Three Cent Thirteen Only

Payment due date : 31-JAN-20

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120852 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : RAPID MSA Agreement Date : 11-APR-2012

Particulars	Amount USD
AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE FOR APR 2020 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT DTD 11TH APRIL 2012	19,562.64
Gross Amount Payable :	19,562.64

US Dollar Nineteen Thousand Five Hundred Sixty Two Cent Sixty Four Only

Payment due date : 10-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120853 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : CR 90010 Agreement Date : 08-JUL-2013

Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR APR 2020 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	211.56
Gross Amount Payable :	211.56

US Dollar Two Hundred Eleven Cent Fifty Six Only

Payment due date : 10-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120854 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : CR 13-01 (89582) Agreement Date : 13-JUN-2013

Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FOR APR 2020 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 283.13 (USD 7,550 @ 15% = USD 1,132.50 PA)	94.38
Gross Amount Payable :	94.38

US Dollar Ninety Four Cent Thirty Eight Only

Payment due date : 10-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120855 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : MSA Agreement Date : 25-JAN-2012

Particulars	Amount USD
AVIANCA SKYCHAIN HOSTING SERVICE FEE FOR APR 2020 REF: CLAUSE 3 OF THE SKYCHAIN APPLICATION SERVICE PROVISION AMENDMENT AGREEMENT BETWEEN TACA/TAMPA AND AVIANCA DT 25TH JAN 12	2,521.67
Gross Amount Payable :	2,521.67

US Dollar Two Thousand Five Hundred Twenty One Cent Sixty Seven Only

Payment due date : 10-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120909 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : RAPID MSA
	Agreement Date : 11-APR-2012

Particulars	Amount USD
AVIANCA RAPID MAINTENANCE AND SUPPORT FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 USD 5679.48 WHT 20% = USD 1,419.87 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT DTD 11TH JUNIL 2012	7,099.35
Gross Amount Payable :	7,099.35

US Dollar Seven Thousand Ninety Nine Cent Thirty Five Only

Payment due date : 01-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120910 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : CR 90010
	Agreement Date : 08-JUL-2013

Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 USD 61.42 WHT 20% = USD 15.36 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	76.78
Gross Amount Payable :	76.78

US Dollar Seventy Six Cent Seventy Eight Only

Payment due date : 01-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120911 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : CR 13-01 (89582)
	Agreement Date : 13-JUN-2013

Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 USD 27.40 WHT 20% = USD 6.85 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 7,550 @ 15% = USD 1,132.50 PA)	34.25
Gross Amount Payable :	34.25

US Dollar Thirty Four Cent Twenty Five Only

Payment due date : 01-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 920120912 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : MSA Agreement Date : 25-JAN-2012

Particulars	Amount USD
AVIANCA SKYCHAIN HOSTING SERVICE FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 REF: CLAUSE 3 OF THE SKYCHAIN APPLICATION SERVICE PROVISION AMENDMENT AGREEMENT BETWEEN TACA/TAMPA AND AVIANCA DT 25TH JAN 12	732.10
Gross Amount Payable :	732.10

US Dollar Seven Hundred Thirty Two Cent Ten Only

Payment due date : 01-JUL-2020

<p>Payment Information :</p> <p>Wire Transfer to:</p> <p>Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p>For Accelya Middle East FZE</p>  <p>Kewal Gandhi Manager</p>
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TAX INVOICE

Avianca - Aerovias Del Continente Americano S.A. Boulevard Sury Calle EL Almendro Urbanizacion Madre Selva El Salvador	Tax Invoice No : MSF09237 Tax Invoice Date : 20-JAN-19
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Particulars	Amount USD
AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- JAN 19 TO MAR 19 - USD 58,687.93 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT	58,687.93
Gross Amount Payable : 58,687.93	

US Dollar Fifty Eight Thousand Six Hundred Eighty Seven Cent Ninety Three Only

Payment due date : 19-FEB-19

<p>Payment Information :</p> <p>Wire Transfer to :</p> <p>Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAAD</p>	<p style="text-align: center;">For Mercator Solutions FZE</p> <div style="text-align: center;"></div> <p style="text-align: center;">Mandar Kulkarni Head of Finance</p>
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TAX INVOICE

Avianca - Aerovias Del Continente Americano S.A. Boulevard Sury Calle EL Almendro Urbanizacion Madre Selva El Salvador	Tax Invoice No : MSF09238 Tax Invoice Date : 20-JAN-19
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Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST JAN 19 TO 31ST MAR 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	634.69
Gross Amount Payable :	634.69

US Dollar Six Hundred Thirty Four Cent Sixty Nine Only

Payment due date : 19-FEB-19

<p>Payment Information :</p> <p>Wire Transfer to :</p> <p>Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD</p>	<p style="text-align: center;">For Mercator Solutions FZE</p> <div style="text-align: center;"></div> <p style="text-align: center;">Mandar Kulkarni Head of Finance</p>
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TAX INVOICE

Avianca - Aerovias Del Continente Americano S.A. Boulevard Sury Calle EL Almendro Urbanizacion Madre Selva El Salvador	Tax Invoice No : MSF09239 Tax Invoice Date : 20-JAN-19
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Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST JAN 19 TO 31ST MAR 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 283.13 (USD 7,550 @ 15% = USD 1,132.50 PA)	283.13
Gross Amount Payable :	283.13

US Dollar Two Hundred Eighty Three Cent Thirteen Only

Payment due date : 19-FEB-19

<p>Payment Information :</p> <p>Wire Transfer to :</p> <p>Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD</p>	<p style="text-align: center;">For Mercator Solutions FZE</p> <div style="text-align: center;"></div> <p style="text-align: center;">Mandar Kulkarni Head of Finance</p>
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TAX INVOICE

Avianca - Aerovias Del Continente Americano S.A. Boulevard Sury Calle EL Almendro Urbanizacion Madre Selva El Salvador	Tax Invoice No : MSF09470 Tax Invoice Date : 01-APR-19
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Particulars	Amount USD
AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- APR 19 TO JUN 19 - USD 58,687.93 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT	58,687.93
Gross Amount Payable :	58,687.93

US Dollar Fifty Eight Thousand Six Hundred Eighty Seven Cent Ninety Three Only

Payment due date : 01-MAY-19

Payment Information : Wire Transfer to : Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	For Mercator Solutions FZE  Mandar Kulkarni Head of Finance
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TAX INVOICE

Avianca - Aerovias Del Continente Americano S.A. Boulevard Sury Calle EL Almendro Urbanizacion Madre Selva El Salvador	Tax Invoice No : MSF09471 Tax Invoice Date : 01-APR-19
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Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST APR 19 TO 30TH JUN 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	634.69
Gross Amount Payable :	634.69

US Dollar Six Hundred Thirty Four Cent Sixty Nine Only

Payment due date : 01-MAY-19

Payment Information : Wire Transfer to : Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	For Mercator Solutions FZE  Mandar Kulkarni Head of Finance
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TAX INVOICE

Avianca - Aerovias Del Continente Americano S.A. Boulevard Sury Calle EL Almendro Urbanizacion Madre Selva El Salvador	Tax Invoice No : MSF09472 Tax Invoice Date : 01-APR-19
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Particulars	Amount USD
RAPID CR 13-01 (89582) DT 13TH JUN 2013 FOR MAINTENANCE & SUPPORT FEE FROM 1ST APR 19 TO 30TH JUN 19 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 283.13 (USD 7,550 @ 15% = USD 1,132.50 PA)	283.13
Gross Amount Payable :	283.13

US Dollar Two Hundred Eighty Three Cent Thirteen Only

Payment due date : 01-MAY-19

<p>Payment Information :</p> <p>Wire Transfer to :</p> <p>Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD</p>	<p style="text-align: center;">For Mercator Solutions FZE</p> <div style="text-align: center;"></div> <p style="text-align: center;">Mandar Kulkarni Head of Finance</p>
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INVOICE

Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 921120092
	Invoice Date : 01-AUG-2020
	Agreement/ Contract Ref : MSA
	Agreement Date : 11-APR-2012

Particulars	Amount USD
AVIANCA RAPID QUARTERLY MAINTENANCE AND SUPPORT FEE- OCT 19 TO DEC 19 - USD 58,687.93 WHT 20% = USD 14,671.98 REF: CLAUSE 4 OF RAPID LICENCE IMPLEMENTATION AND MAINTENANCE AGREEMENT DTD 11TH APRIL 2012	73,359.91
Gross Amount Payable :	73,359.91

US Dollar Seventy Three Thousand Three Hundred Fifty Nine Cent Ninety One Only

Payment due date : 31-AUG-2020

Payment Information : Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD	For Accelya Middle East FZE  Kewal Gandhi Manager
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Invoices were never received by Avianca in the corresponding date when they were raised for the same service period. Accordingly fresh invoices have been raised.

This is based on the mail confirmation dated 17 July 2020. Attached below for reference

Email extract:

From: Juan Carlos Lovera Aranda <juan.lovera@avianca.com>
Sent: Friday, July 17, 2020 11:52 AM
To: Rosita Infante <rosita.infante@accelya.com>; David Ehrenfeld <david.ehrenfeld@accelya.com>
Cc: Soporte Compras y Pagos <soportecomprasypagos@avianca.com>; Anita Escobar <anita.escobar@avianca.com>
Subject: RE: Supplier: Accelya Middle East FZE (Number: 1181)

Hola Rosita, buenos días.

Luego de revisar sin éxito nuestros emails sobre la recepción de esas facturas año 2019 desde las cuentas Accounts Receivable de Accelya/Mercator y del doble check realizado por el Area de Soportes y Pagos (Anita Escobar e Ingrid Alemán), sin encontrar registros del pago correspondiente, favor emitir nuevas facturas por la antigüedad de las mismas y adicionalmente así arreglar el tema del withholding tax. Mil gracias.

Avianca - Aerovias Del Continente Am	920120274	10-08-19	USD	58,687.93
Avianca - Aerovias Del Continente Am	920120275	10-08-19	USD	634.69
AVIANCA - ECUADOR S.A.	920120443	12-10-19	USD	21,213.90
AVIANCA - ECUADOR S.A.	920120230	9/18/2019	USD	21,213.90
TACA International Airlines SA	920120444	12-11-19	USD	4,570.13
TACA International Airlines SA	920120272	10-08-19	USD	61,057.85
TACA International Airlines SA	920120231	9/18/2019	USD	4,570.13
TACA International Airlines SA	MSF09103	12-11-18	USD	4,570.13
Tampa Cargo SAS	920120277	10-08-19	USD	5,943.42
Tampa Cargo SAS	920120041	07-12-19	USD	5,943.42
Tampa Cargo SAS	MSF09474	04-01-19	USD	5,943.42
Tampa Cargo SAS	MSF09241	1/20/2019	USD	5,943.42

Cordialmente,

Juan Carlos Lovera
Gerente BP VP Financiera y VP A&A
Vicepresidencia Digital y Tecnología

Avenida Calle 26 # 59 - 15 Piso 5
Edificio Centro Administrativo Avianca CAV
Bogotá, Colombia - Celular 310 229 7110
juan.lovera@avianca.com

Activate Windows
Go to Settings to activate Windows.



INVOICE

Avianca - Aerovias Del Continente Americano S.A. Avenida Calle 26 # 59 - 15 Edificio Centro Administrativo Avianca CAV Bogota Colombia	Invoice No : 921120093
	Invoice Date : 01-AUG-2020
	Agreement/ Contract Ref : MSA
	Agreement Date : 30-MAR-2012

Particulars	Amount USD
RAPID CR 90010 DT 08TH JUL 2013 FOR MAINTENANCE & SUPPORT FEE FOR THE PERIOD 1ST OCT 19 TO 31ST DEC 19 USD 634.69 WHT 20% = USD 158.67 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5.iv) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (USD 16,925 @ 15% = USD 2,538.75 PA)	793.36
Gross Amount Payable :	793.36

US Dollar Seven Hundred Ninety Three Cent Thirty Six Only

Payment due date : 31-AUG-2020

Payment Information : Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch, Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD	For Accelya Middle East FZE  Kewal Gandhi Manager
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Invoices were never received by Avianca in the corresponding date when they were raised for the same service period. Accordingly fresh invoices have been raised.

This is based on the mail confirmation dated 17 July 2020. Attached below for reference

Email extract:

From: Juan Carlos Lovera Aranda <juan.lovera@avianca.com>
Sent: Friday, July 17, 2020 11:52 AM
To: Rosita Infante <rosita.infante@accelya.com>; David Ehrenfeld <david.ehrenfeld@accelya.com>
Cc: Soporte Compras y Pagos <soportecomprasypagos@avianca.com>; Anita Escobar <anita.escobar@avianca.com>
Subject: RE: Supplier: Accelya Middle East FZE (Number: 1181)

Hola Rosita, buenos días.

Luego de revisar sin éxito nuestros emails sobre la recepción de esas facturas año 2019 desde las cuentas Accounts Receivable de Accelya/Mercator y del doble check realizado por el Area de Soportes y Pagos (Anita Escobar e Ingrid Alemán), sin encontrar registros del pago correspondiente, favor emitir nuevas facturas por la antigüedad de las mismas y adicionalmente así arreglar el tema del withholding tax. Mil gracias.

Avianca - Aerovias Del Continente Am	920120274	10-08-19	USD	58,687.93
Avianca - Aerovias Del Continente Am	920120275	10-08-19	USD	634.69
AVIANCA - ECUADOR S.A.	920120443	12-10-19	USD	21,213.90
AVIANCA - ECUADOR S.A.	920120230	9/18/2019	USD	21,213.90
TACA International Airlines SA	920120444	12-11-19	USD	4,570.13
TACA International Airlines SA	920120272	10-08-19	USD	61,057.85
TACA International Airlines SA	920120231	9/18/2019	USD	4,570.13
TACA International Airlines SA	MSF09103	12-11-18	USD	4,570.13
Tampa Cargo SAS	920120277	10-08-19	USD	5,943.42
Tampa Cargo SAS	920120041	07-12-19	USD	5,943.42
Tampa Cargo SAS	MSF09474	04-01-19	USD	5,943.42
Tampa Cargo SAS	MSF09241	1/20/2019	USD	5,943.42

Cordialmente,

Juan Carlos Lovera
Gerente BP VP Financiera y VP A&A
Vicepresidencia Digital y Tecnología

Avenida Calle 26 # 59 - 15 Piso 5
Edificio Centro Administrativo Avianca CAV
Bogotá, Colombia - Celular 310 229 7110
juan.lovera@avianca.com

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