

**Fill in this information to identify the case:**

Debtor Taca International Airlines S.A.

United States Bankruptcy Court for the: Southern District of New York  
(State)

Case number 20-11168

## Official Form 410

## Proof of Claim

04/19

**Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.**

**Filers must leave out or redact** information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

**Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.**

**Part 1: Identify the Claim**

1. Who is the current creditor?	<u>ACCELYA MIDDLE EAST FZE</u> Name of the current creditor (the person or entity to be paid for this claim)  Other names the creditor used with the debtor <u>Mercator Solutions FZE</u>	
2. Has this claim been acquired from someone else?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. Where should notices and payments to the creditor be sent?  Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	<b>Where should notices to the creditor be sent?</b>  <u>ACCELYA MIDDLE EAST FZE</u> <u>I 5-501, Dubai Silicon Oasis,</u> <u>Dubai,, UAE PO Box 341, UAE</u>  Contact phone <u>+971 4501 3700</u> Contact email <u>ar.dubai@accelya.com</u>  Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____	<b>Where should payments to the creditor be sent? (if different)</b>   Contact phone _____ Contact email _____
4. Does this claim amend one already filed?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ <div style="text-align: right;">MM / DD / YYYY</div>	
5. Do you know if anyone else has filed a proof of claim for this claim?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	



**Part 2: Give Information About the Claim as of the Date the Case Was Filed**

<b>6. Do you have any number you use to identify the debtor?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor:   __ __ __ __
<b>7. How much is the claim?</b> \$ <u>149573.90</u>	<b>Does this amount include interest or other charges?</b> <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).
<b>8. What is the basis of the claim?</b>	<p>Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). Limit disclosing information that is entitled to privacy, such as health care information.</p> <p><u>Software services provided.</u></p>
<b>9. Is all or part of the claim secured?</b>	<div><input checked="" type="checkbox"/> No</div> <div><input type="checkbox"/> Yes. The claim is secured by a lien on property. <b>Nature or property:</b> <div><input type="checkbox"/> Real estate: If the claim is secured by the debtor's principle residence, file a <i>Mortgage Proof of Claim Attachment</i> (Official Form 410-A) with this <i>Proof of Claim</i>. <input type="checkbox"/> Motor vehicle <input type="checkbox"/> Other. Describe: _____</div> <b>Basis for perfection:</b> _____ <small>Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)</small>  <b>Value of property:</b> \$ _____ <b>Amount of the claim that is secured:</b> \$ _____ <b>Amount of the claim that is unsecured:</b> \$ _____ (The sum of the secured and unsecured amount should match the amount in line 7.)  <b>Amount necessary to cure any default as of the date of the petition:</b> \$ _____  <b>Annual Interest Rate</b> (when case was filed) _____ % <div><input type="checkbox"/> Fixed <input type="checkbox"/> Variable</div></div>
<b>10. Is this claim based on a lease?</b>	<div><input checked="" type="checkbox"/> No</div> <div><input type="checkbox"/> Yes. <b>Amount necessary to cure any default as of the date of the petition.</b>   \$ _____</div>
<b>11. Is this claim subject to a right of setoff?</b>	<div><input checked="" type="checkbox"/> No</div> <div><input type="checkbox"/> Yes. Identify the property: _____</div>



12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☒ No

☐ Yes. Check all that apply:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Amount entitled to priority

\$ \_\_\_\_\_

☐ Up to \$3,025\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

\$ \_\_\_\_\_

☐ Wages, salaries, or commissions (up to \$13,650\*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

\$ \_\_\_\_\_

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

\$ \_\_\_\_\_

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

\$ \_\_\_\_\_

☐ Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

\$ \_\_\_\_\_

\* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)?

☒ No

☐ Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

\$ \_\_\_\_\_

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☒ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 10/09/2020  
MM / DD / YYYY

/s/GURUDAS SHENOY  
Signature

Print the name of the person who is completing and signing this claim:

Name GURUDAS SHENOY  
First name Middle name Last name

Title Chief Finance Officer

Company ACCELYA MIDDLE EAST FZE  
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address \_\_\_\_\_

Contact phone \_\_\_\_\_ Email \_\_\_\_\_



# KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (866) 967-1780 | International + 1 (310) 751-2680

<b>Debtor:</b> 20-11168 - Taca International Airlines S.A. <b>District:</b> Southern District of New York, New York Division		
<b>Creditor:</b> ACCELYA MIDDLE EAST FZE I 5-501, Dubai Silicon Oasis,  Dubai,, UAE , PO Box 341 UAE <b>Phone:</b> +971 4501 3700 <b>Phone 2:</b>  <b>Fax:</b>  <b>Email:</b> ar.dubai@accelya.com	<b>Has Supporting Documentation:</b> Yes, supporting documentation successfully uploaded <b>Related Document Statement:</b>	
	<b>Has Related Claim:</b> No <b>Related Claim Filed By:</b>	
	<b>Filing Party:</b> Creditor	
<b>Other Names Used with Debtor:</b> Mercator Solutions FZE	<b>Amends Claim:</b> No <b>Acquired Claim:</b> No	
<b>Basis of Claim:</b> Software services provided.	<b>Last 4 Digits:</b> No	<b>Uniform Claim Identifier:</b>
<b>Total Amount of Claim:</b> 149573.90	<b>Includes Interest or Charges:</b> No	
<b>Has Priority Claim:</b> No	<b>Priority Under:</b>	
<b>Has Secured Claim:</b> No <b>Amount of 503(b)(9):</b> No <b>Based on Lease:</b> No <b>Subject to Right of Setoff:</b> No	<b>Nature of Secured Amount:</b> <b>Value of Property:</b>  <b>Annual Interest Rate:</b>  <b>Arrearage Amount:</b>  <b>Basis for Perfection:</b>  <b>Amount Unsecured:</b>	
<b>Submitted By:</b> GURUDAS SHENOY on 09-Oct-2020 8:06:11 a.m. Eastern Time <b>Title:</b> Chief Finance Officer <b>Company:</b> ACCELYA MIDDLE EAST FZE		

**Fill in this information to identify the case:**

Debtor 1 \_\_\_\_\_

Debtor 2 \_\_\_\_\_  
(Spouse, if filing)

United States Bankruptcy Court for the: \_\_\_\_\_ District of \_\_\_\_\_

Case number \_\_\_\_\_

## Official Form 410

# Proof of Claim

04/19

**Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.**

**Filers must leave out or redact** information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

**Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.**

**Part 1:** Identify the Claim**1. Who is the current creditor?**

Name of the current creditor (the person or entity to be paid for this claim) \_\_\_\_\_

Other names the creditor used with the debtor \_\_\_\_\_

**2. Has this claim been acquired from someone else?**☐ No☐ Yes. From whom? \_\_\_\_\_**3. Where should notices and payments to the creditor be sent?**Federal Rule of  
Bankruptcy Procedure  
(FRBP) 2002(g)**Where should notices to the creditor be sent?**

Name \_\_\_\_\_

Number \_\_\_\_\_ Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

Contact phone \_\_\_\_\_

Contact email \_\_\_\_\_

**Where should payments to the creditor be sent? (if different)**

Name \_\_\_\_\_

Number \_\_\_\_\_ Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

Contact phone \_\_\_\_\_

Contact email \_\_\_\_\_

Uniform claim identifier for electronic payments in chapter 13 (if you use one):  
\_\_\_\_\_**4. Does this claim amend one already filed?**☐ No☐ Yes. Claim number on court claims registry (if known) \_\_\_\_\_Filed on \_\_\_\_\_  
MM / DD / YYYY**5. Do you know if anyone else has filed a proof of claim for this claim?**☐ No☐ Yes. Who made the earlier filing? \_\_\_\_\_

**Part 2:** Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? ☐ No  
☐ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: \_\_\_\_ \_

7. How much is the claim? \$ \_\_\_\_\_. Does this amount include interest or other charges?  
☐ No  
☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.  
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).  
Limit disclosing information that is entitled to privacy, such as health care information.
- \_\_\_\_\_

9. Is all or part of the claim secured? ☐ No  
☐ Yes. The claim is secured by a lien on property.
- Nature of property:**
- ☐ Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.
- ☐ Motor vehicle
- ☐ Other. Describe: \_\_\_\_\_
- Basis for perfection:** \_\_\_\_\_
- Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)
- Value of property:** \$ \_\_\_\_\_
- Amount of the claim that is secured:** \$ \_\_\_\_\_
- Amount of the claim that is unsecured:** \$ \_\_\_\_\_ (The sum of the secured and unsecured amounts should match the amount in line 7.)
- Amount necessary to cure any default as of the date of the petition:** \$ \_\_\_\_\_
- Annual Interest Rate** (when case was filed) \_\_\_\_\_ %
- ☐ Fixed
- ☐ Variable

10. Is this claim based on a lease? ☐ No  
☐ Yes. Amount necessary to cure any default as of the date of the petition. \$ \_\_\_\_\_

11. Is this claim subject to a right of setoff? ☐ No  
☐ Yes. Identify the property: \_\_\_\_\_

12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☐ No

☐ Yes. Check one:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Amount entitled to priority

\$ \_\_\_\_\_

☐ Up to \$3,025\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

\$ \_\_\_\_\_

☐ Wages, salaries, or commissions (up to \$13,650\*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

\$ \_\_\_\_\_

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

\$ \_\_\_\_\_

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

\$ \_\_\_\_\_

☐ Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

\$ \_\_\_\_\_

\* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☐ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

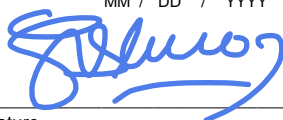
I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date

MM / DD / YYYY



Signature

Print the name of the person who is completing and signing this claim:

Name

First name

Middle name

Last name

Title

Company

Identify the corporate servicer as the company if the authorized agent is a servicer.

Address

Number

Street

City

State

ZIP Code

Contact phone

Email

## Official Form 410

# Instructions for Proof of Claim

United States Bankruptcy Court

12/15

These instructions and definitions generally explain the law. In certain circumstances, such as bankruptcy cases that debtors do not file voluntarily, exceptions to these general rules may apply. You should consider obtaining the advice of an attorney, especially if you are unfamiliar with the bankruptcy process and privacy regulations.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both.  
18 U.S.C. §§ 152, 157 and 3571.

### How to fill out this form

- Fill in all of the information about the claim as of the date the case was filed.
- Fill in the caption at the top of the form.
- If the claim has been acquired from someone else, then state the identity of the last party who owned the claim or was the holder of the claim and who transferred it to you before the initial claim was filed.
- Attach any supporting documents to this form.  
Attach redacted copies of any documents that show that the debt exists, a lien secures the debt, or both. (See the definition of *redaction* on the next page.)  
Also attach redacted copies of any documents that show perfection of any security interest or any assignments or transfers of the debt. In addition to the documents, a summary may be added. Federal Rule of Bankruptcy Procedure (called “Bankruptcy Rule”) 3001(c) and (d).
- Do not attach original documents because attachments may be destroyed after scanning.
- If the claim is based on delivering health care goods or services, do not disclose confidential health care information. Leave out or redact confidential information both in the claim and in the attached documents.

- A *Proof of Claim* form and any attached documents must show only the last 4 digits of any social security number, individual’s tax identification number, or financial account number, and only the year of any person’s date of birth. See Bankruptcy Rule 9037.
- For a minor child, fill in only the child’s initials and the full name and address of the child’s parent or guardian. For example, write *A.B., a minor child (John Doe, parent, 123 Main St., City, State)*. See Bankruptcy Rule 9037.

### Confirmation that the claim has been filed

To receive confirmation that the claim has been filed, either enclose a stamped self-addressed envelope and a copy of this form or go to the court’s PACER system ([www.pacer.psc.uscourts.gov](http://www.pacer.psc.uscourts.gov)) to view the filed form.

### Understand the terms used in this form

**Administrative expense:** Generally, an expense that arises after a bankruptcy case is filed in connection with operating, liquidating, or distributing the bankruptcy estate.  
11 U.S.C. § 503.

**Claim:** A creditor’s right to receive payment for a debt that the debtor owed on the date the debtor filed for bankruptcy. 11 U.S.C. §101 (5). A claim may be secured or unsecured.



**Creditor:** A person, corporation, or other entity to whom a debtor owes a debt that was incurred on or before the date the debtor filed for bankruptcy. 11 U.S.C. §101 (10).

**Debtor:** A person, corporation, or other entity who is in bankruptcy. Use the debtor's name and case number as shown in the bankruptcy notice you received. 11 U.S.C. § 101 (13).

**Evidence of perfection:** Evidence of perfection of a security interest may include documents showing that a security interest has been filed or recorded, such as a mortgage, lien, certificate of title, or financing statement.

**Information that is entitled to privacy:** A *Proof of Claim* form and any attached documents must show only the last 4 digits of any social security number, an individual's tax identification number, or a financial account number, only the initials of a minor's name, and only the year of any person's date of birth. If a claim is based on delivering health care goods or services, limit the disclosure of the goods or services to avoid embarrassment or disclosure of confidential health care information. You may later be required to give more information if the trustee or someone else in interest objects to the claim.

**Priority claim:** A claim within a category of unsecured claims that is entitled to priority under 11 U.S.C. §507(a). These claims are paid from the available money or property in a bankruptcy case before other unsecured claims are paid. Common priority unsecured claims include alimony, child support, taxes, and certain unpaid wages.

**Proof of claim:** A form that shows the amount of debt the debtor owed to a creditor on the date of the bankruptcy filing. The form must be filed in the district where the case is pending.

**Redaction of information:** Masking, editing out, or deleting certain information to protect privacy. Filers must redact or leave out information entitled to **privacy** on the *Proof of Claim* form and any attached documents.

**Secured claim under 11 U.S.C. §506(a):** A claim backed by a lien on particular property of the debtor. A claim is secured to the extent that a creditor has the right to be paid from the property before other creditors are paid. The amount of a secured claim usually cannot be more than the value of the particular property on which the creditor has a lien. Any amount owed to a creditor that is more than the value of the property normally may be an unsecured claim. But exceptions exist; for example, see 11 U.S.C. § 1322(b) and the final sentence of 1325(a).

Examples of liens on property include a mortgage on real estate or a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment may be a lien.

**Setoff:** Occurs when a creditor pays itself with money belonging to the debtor that it is holding, or by canceling a debt it owes to the debtor.

**Uniform claim identifier:** An optional 24-character identifier that some creditors use to facilitate electronic payment.

**Unsecured claim:** A claim that does not meet the requirements of a secured claim. A claim may be unsecured in part to the extent that the amount of the claim is more than the value of the property on which a creditor has a lien.

## Offers to purchase a claim

Certain entities purchase claims for an amount that is less than the face value of the claims. These entities may contact creditors offering to purchase their claims. Some written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court, the bankruptcy trustee, or the debtor. A creditor has no obligation to sell its claim. However, if a creditor decides to sell its claim, any transfer of that claim is subject to Bankruptcy Rule 3001(e), any provisions of the Bankruptcy Code (11 U.S.C. § 101 et seq.) that apply, and any orders of the bankruptcy court that apply.

**Do not file these instructions with your form.**

### Statement of outstanding invoices - TACA International Airlines SA

Invoice Date	Due Date	Invoice No	Description	Inv Amt (USD)	Outstanding Amt (USD)
10-Oct-18	09-Nov-18	MSF08864	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH JUL 2018 TO 6TH OCT 2018	2,925.00	731.25
10-Oct-18	09-Nov-18	MSF08873	TACA RAPID CHANGE REQUEST CR 85475 (CR12-009) (PAX) DT 20TH JUN 2012 FOR MAINTENANCE & SUPPORT FEE FROM 11TH SEP 2018 TO 10TH DEC 2018	4,570.13	1,142.53
10-Oct-18	09-Nov-18	MSF08876	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH OCT 2018 TO 6TH JAN 2018	2,925.00	741.25
19-Dec-19	18-Jan-20	920120468	Recovery of withholding tax as per annexure attached	33,133.96	33,133.96
01-Jan-20	31-Jan-20	920120514	TACA RAPID MAINTENANCE AND SUPPORT FEE JAN 2020 TO MAR 2020 (Go Live 1st Apr 2011)	61,057.85	61,057.85
01-Jan-20	31-Jan-20	920120523	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH OCT 2019 TO 6TH APR 2020	5,850.00	5,850.00
11-Mar-20	10-Apr-20	920120672	TACA RAPID CHANGE REQUEST CR 85475 (CR12-009) (PAX) DT 20TH JUN 2012 FOR MAINTENANCE & SUPPORT FEE FROM 11TH MAR 2020 TO 10TH JUN 2020	4,570.13	4,570.13
11-May-20	10-Jul-20	920120849	TACA RAPID MAINTENANCE AND SUPPORT FEE APR 2020 (Go Live 1st Apr 2011)	20,352.62	20,352.62
11-May-20	10-Jul-20	920120850	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH APR 2020 TO 6TH MAY 2020	975.00	975.00
11-May-20	10-Jul-20	920120851	TACA SKYCHAIN MINIMUM HOSTING FEE FOR APR 2020	10,086.67	10,086.67
01-Jun-20	01-Jul-20	920120906	TACA RAPID MAINTENANCE AND SUPPORT FEE THE PERIOD 01-MAY-2020 to 09-MAY-2020 (Go Live 1st Apr 2011) USD 5,908.83 WHT 25% = USD 1,969.61	7,878.44	7,878.44

**Accelya Middle East FZE** (formerly known as Mercator Solutions FZE)

I 5-501, Dubai Silicon Oasis, Dubai, UAE



T: +971 4 501 3700



www.accelya.com



ar.dubai@accelya.com



PO Box 341476 Dubai, UAE

01-Jun-20	01-Jul-20	920120907	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FOR THE PERIOD 07-MAY-2020 to 09-MAY-2020 USD 94.35 WHT 25% = USD 31.45	125.81	125.81
01-Jun-20	01-Jul-20	920120908	TACA SKYCHAIN MINIMUM HOSTING FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020	2,928.39	2,928.39
			<b>Total</b>	<b>157,379.00</b>	<b>149,573.90</b>




INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120468 Invoice Date : 19-DEC-19
	Agreement/ Contract Ref : SOFTWARE LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT  Agreement Date : 30 MAR 2012

Particulars	Amount USD
Recovery of withholding tax as per annexure attached	33,133.96
<b>Gross Amount Payable :</b>	<b>33,133.96</b>

US Dollar Thirty Three Thousand One Hundred Thirty Three Cent Ninety Six Only

Payment due date : 18-JAN-20

<b>Remittance Instructions : Settlement through ICH</b> Please remit payment to ICH quoting our Invoice reference 920120468  <b>Ultimate Beneficiary :</b> Accelya Middle East FZE, Associate Member Code: XB - B05  <b>Clearance Period :</b> Claim would be lodged in PER 03 DEC 2019 clearance.	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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**TACA International Airlines SA**

Invoice No	Description	Invoice date	Due Date	Invoice amount (FC)	Outstanding USD	
MSF08400	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH APR 2018 TO 6TH JUL 2018	1-Jun-18	1-Jun-18	2,925.00	731.25	WHT
MSF08395	MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH JAN 2018 TO 6TH APR 2018 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 2,925.00 (15% OF USD 78,000 = USD 11,700 P.A.)	1-Jun-18	1-Jun-18	2,925.00	731.25	WHT
MSF08451	"TACA RAPID CHANGE REQUEST CR 85475 (CR12-009) (PAX) DT 20TH JUN 2012 FOR MAINTENANCE & SUPPORT FEE FROM 11TH JUN 2018 TO 10TH SEP 2018 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 4,570.13 (USD 121,870*15% = 18,280.50 P.A.	14-Jun-18	14-Jul-18	4,570.13	1,142.53	WHT
MSF08875	TACA RAPID MAINTENANCE AND SUPPORT FEE OCT 18 TO DEC 18 (Go Live 1st Apr 2011) REF: CLAUSE 4 OF THE SOFTWARE LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT DT 30TH MAR 12 TACA RAPID MAINTENANCE AND SUPPORT FEE JAN 18 TO MAR 18 -USD 61,057.85	10-Oct-18	9-Nov-18	61,057.85	15,264.46	WHT
MSF08863	TACA RAPID MAINTENANCE AND SUPPORT FEE JUL 18 TO SEP 18 (Go Live 1st Apr 2011) REF: CLAUSE 4 OF THE SOFTWARE LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT DT 30TH MAR 12 TACA RAPID MAINTENANCE AND SUPPORT FEE JAN 18 TO MAR 18 -USD 61,057.85	10-Oct-18	9-Nov-18	61,057.85	15,264.46	WHT
					<b>33,133.96</b>	

10.2 The Fees and all other payments stated in Schedule 4 are net of tax. The Client shall, in addition, pay to Mercator the amount of any tax, duty or assessment which Mercator is obliged to pay and/or collect from the Client in respect of any supply under the agreement (other than tax imposed by any authority within the United Arab Emirates).

10.3 All Payments due from the Client shall be made in full without any deduction or withholding whether in respect of levies, duties or tax imposed in any jurisdiction from which such payments are made or charge or otherwise whatsoever) unless the Client is prohibited by law from doing so in which event the Client shall:

- (a) ensure that the deduction or withholding does not exceed the minimum amount legally required; and
- (b) forthwith pay to Mercator such additional amounts required so as to ensure that the net amount received by Mercator will equal the amount which would have been received by it had no such deduction or withholding been made; and
- (c) pay to the relevant taxation or other authority within the period for payment permitted by the applicable law the full amount of the deduction or withholding including (but without prejudice to the generality of the foregoing) the full amount of any deduction or withholding from any additional amount paid pursuant to this sub-paragraph.

10.12 If an invoice issued to the Client is not paid within 60 (sixty) days Mercator may, itself or through its associated company Emirates, invoice the Client via the IATA Clearing House (ICH) under its normal procedures; by notifying Client at least 5 business days in advance.



INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120514 Invoice Date : 01-JAN-20
	Agreement/ Contract Ref : RAPID MSA  Agreement Date : 30-MAR-2012

Particulars	Amount USD
TACA RAPID MAINTENANCE AND SUPPORT FEE JAN 2020 TO MAR 2020 (Go Live 1st Apr 2011) REF: CLAUSE 4 OF THE SOFTWARE LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT DT 30TH MAR 12 TACA RAPID MAINTENANCE AND SUPPORT FEE JAN 2020 TO MAR 2020 - USD 61,057.85	61,057.85
Gross Amount Payable :	61,057.85

US Dollar Sixty One Thousand Fifty Seven Cent Eighty Five Only

Payment due date : 31-JAN-20

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120523 Invoice Date : 01-JAN-2020
	Agreement/ Contract Ref : RAPID MSA  Agreement Date : 30-MAR-2012

Particulars	Amount USD
MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH OCT 2019 TO 6TH APR 2020 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPLE & MAINT.AGREEMENT DT 30TH MAR 12 (15% OF USD 78,000 = USD 11,700 P.A.)	5,850.00
Gross Amount Payable :	5,850.00

US Dollar Five Thousand Eight Hundred Fifty Only

Payment term: Net due in 30 days

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

TACA International Airlines SA Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120672
	Invoice Date : 11-MAR-2020
	Agreement/ Contract Ref : CR 85475 MSA
	Agreement Date : 13-MAR-2012

Particulars	Amount USD
TACA RAPID CHANGE REQUEST CR 85475 (CR12-009) (PAX) DT 20TH JUN 2012 FOR MAINTENANCE & SUPPORT FEE FROM 11TH MAR 2020 TO 10TH JUN 2020	4,570.13
REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12	
USD 4,570.13 (USD 121,870*15% = 18,280.50 P.A.	

Gross Amount Payable : 4,570.13

US Dollar Four Thousand Five Hundred Seventy Cent Thirteen Only

Payment due date : 10-APR-2020

Payment Information :  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	For Accelya Middle East FZE    Kewal Gandhi Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120849 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : RAPID MSA  Agreement Date : 30-MAR-2012

Particulars	Amount USD
TACA RAPID MAINTENANCE AND SUPPORT FEE APR 2020 (Go Live 1st Apr 2011)	20,352.62
REF: CLAUSE 4 OF THE SOFTWARE LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT DT 30TH MAR 12	
Gross Amount Payable :	20,352.62

US Dollar Twenty Thousand Three Hundred Fifty Two Cent Sixty Two Only

Payment due date : 10-JUL-2020

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAED	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120850 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : MSA  Agreement Date : 30-APR-2012

Particulars	Amount USD
MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH APR 2020 TO 6TH MAY 2020 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (15% OF USD 78,000 = USD 11,700 P.A.)	975.00
Gross Amount Payable :	975.00

US Dollar Nine Hundred Seventy Five Only

Payment due date : 10-JUL-2020

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAED	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120851 Invoice Date : 11-MAY-2020
	Agreement/ Contract Ref : MSA  Agreement Date : 25-JAN-2012

Particulars	Amount USD
TACA SKYCHAIN MINIMUM HOSTING FEE FOR APR 2020	10,086.67
REF: CLAUSE 3 OF THE SKYCHAIN APPLICATION SERVICE PROVISION AMENDMENT AGREEMENT BETWEEN TACA/TAMPA AND AVIANCA DT 25TH JAN 12 USD 30,260.00 (TOTAL FEE USD 121,040 P.A.)	
Gross Amount Payable :	10,086.67

US Dollar Ten Thousand Eighty Six Cent Sixty Seven Only

Payment due date : 10-JUL-2020

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAED	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120906 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : RAPID MSA  Agreement Date : 30-MAR-2012

Particulars	Amount USD
TACA RAPID MAINTENANCE AND SUPPORT FEE THE PERIOD 01-MAY-2020 to 09-MAY-2020 (Go Live 1st Apr 2011) USD 5,908.83 WHT 25% = USD 1,969.61 REF: CLAUSE 4 OF THE SOFTWARE LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT DT 30TH MAR 12	7,878.44
Gross Amount Payable :	7,878.44

US Dollar Seven Thousand Eight Hundred Seventy Eight Cent Forty Four Only

Payment due date : 01-JUL-2020

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAED	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120907 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : MSA  Agreement Date : 30-APR-2012

Particulars	Amount USD
MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FOR THE PERIOD 07-MAY-2020 to 09-MAY-2020 USD 94.35 WHT 25% = USD 31.45 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (15% OF USD 78,000 = USD 11,700 P.A.)	125.81
Gross Amount Payable :	125.81

US Dollar One Hundred Twenty Five Cent Eighty One Only

Payment due date : 01-JUL-2020

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAED	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Invoice No : 920120908 Invoice Date : 01-JUN-2020
	Agreement/ Contract Ref : MSA  Agreement Date : 25-JAN-2012

Particulars	Amount USD
TACA SKYCHAIN MINIMUM HOSTING FEE FOR THE PERIOD 01-MAY-2020 to 09-MAY-2020 REF: CLAUSE 3 OF THE SKYCHAIN APPLICATION SERVICE PROVISION AMENDMENT AGREEMENT BETWEEN TACA/TAMPA AND AVIANCA DT 25TH JAN 12 (TOTAL FEE USD 121,040 P.A.)	2,928.39
Gross Amount Payable :	2,928.39

US Dollar Two Thousand Nine Hundred Twenty Eight Cent Thirty Nine Only

Payment due date : 01-JUL-2020

<b>Payment Information :</b>  Wire Transfer to:  Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	<b>For Accelya Middle East FZE</b>    <b>Kewal Gandhi</b> Manager
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TAX INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Tax Invoice No : MSF08864 Tax Invoice Date : 10-OCT-18
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Particulars	Amount USD
MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH JUL 2018 TO 6TH OCT 2018 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (15% OF USD 78,000 = USD 11,700 P.A.)	2,925.00
Gross Amount Payable :	2,925.00

US Dollar Two Thousand Nine Hundred Twenty Five Only

Payment due date : 09-NOV-18

<b>Payment Information :</b>  Wire Transfer to :  Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	<b>For Mercator Solutions FZE</b>   <b>Mandar Kulkarni</b> Head of Finance
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**Mercator Solutions FZE**  
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www.accelya.com




TAX INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Tax Invoice No : MSF08873 Tax Invoice Date : 10-OCT-18
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Particulars	Amount USD
TACA RAPID CHANGE REQUEST CR 85475 (CR12-009) (PAX) DT 20TH JUN 2012 FOR MAINTENANCE & SUPPORT FEE FROM 11TH SEP 2018 TO 10TH DEC 2018 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 USD 4,570.13 (USD 121,870*15% = 18,280.50 P.A.	4,570.13
Gross Amount Payable :	4,570.13

US Dollar Four Thousand Five Hundred Seventy Cent Thirteen Only

Payment due date : 09-NOV-18

<b>Payment Information :</b>  Wire Transfer to :  Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	<b>For Mercator Solutions FZE</b>   <b>Mandar Kulkarni</b> Head of Finance
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TAX INVOICE

<b>TACA International Airlines SA</b> Edificio TACA , Av. El Espino, Boulevard Sur y Calle El Almendro , Urbanizacion Madre Selva Antiguo Cuscatlan , La Libertad El Salvador	Tax Invoice No : MSF08876 Tax Invoice Date : 10-OCT-18
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Particulars	Amount USD
MAINTENANCE & SUPPORT FEE ON CR 13-02 (90882) BSG1022 FOR RAPID FROM 7TH OCT 2018 TO 6TH JAN 2018 REF: SCH.4 PRICE, PAYMENT & ADDRESS FOR NOTICES (CLAUSE 2.5) OF SOFTWARE LICENCE, IMPL & MAINT.AGREEMENT DT 30TH MAR 12 (15% OF USD 78,000 = USD 11,700 P.A.)	2,925.00
Gross Amount Payable :	2,925.00

US Dollar Two Thousand Nine Hundred Twenty Five Only

Payment due date : 09-NOV-18

<b>Payment Information :</b>  Wire Transfer to :  Mercator Solutions FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAAD	<b>For Mercator Solutions FZE</b>   <b>Mandar Kulkarni</b> Head of Finance
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