IN THE UNITED STATES BANKRUPTCY COURT FOR THE NORTHERN DISTRICT OF TEXAS DALLAS DIVISION

Northwest Senior Housing Corporation, et al. 1

Debtors.

Chapter 11

Case No. 22-30659 (MVL)

(Jointly Administered)

SUPPLEMENTAL CERTIFICATE OF SERVICE

- 1. I, Heather Fellows, depose and say that I am employed by Kurtzman Carson Consultants LLC ("KCC"), the claims, noticing, and voting agent for the Debtors in the above-captioned case. I submit this Supplemental Certificate in connection with the service of solicitation materials for the *Third Amended Plan of Reorganization of the Plan Sponsors Dated December 19, 2022* [Docket No. 933] (the "Plan"). I am over the age of 18 and not a party to this action. Except as otherwise noted, I could and would testify to the following based upon my personal knowledge.
- 2. On April 20, 2022, the Court entered the Order Granting Debtors' Application for Entry of an Order (A) Authorizing the Retention and Employment of Kurtzman Carson Consultants LLC as Claims, Noticing and Solicitation Agent, Nunc Pro Tunc to the Petition Date and (B) Granting Related Relief [Docket No. 110].
- 3. Consistent with its retention as claims, noticing, and solicitation agent, KCC is charged with, among other things, printing and distributing Solicitation Packages² to creditors and other interested parties pursuant to the solicitation and voting procedures included in the *Order (I) Establishing Voting Record Date and Other Deadlines; (II) Authorizing Kurtzman Carson Consultants LLC to Act as the Voting Agent with Respect to the Plan; (III) Approving Solicitation and Notice Procedures; (IV) Approving Manner and Forms of Ballots, Notices and Related Documents; and (V) Granting Related Relief* [Docket No. 947] (the "Solicitation Procedures Order") on December 20, 2022.
 - 4. The Solicitation Package consists of the following materials (the "Solicitation Package"):
 - a. if applicable, a Flash Drive (the "<u>Flash Drive</u>") containing the following documents:
 - i. the *Third Amended Disclosure Statement for the Plan of Reorganization* of the Plan Sponsors Dated December 19. 2022 (including exhibits attached thereto, including the Plan) (the "Disclosure Statement");

² Capitalized terms not defined herein shall have the same meanings ascribed to them in the Solicitation Procedures Order, as applicable.



¹ The Debtors in these chapter 11 cases, along with the last four digits of each Debtor's federal tax identification number, are Northwest Senior Housing Corporation (1278) and Senior Quality Lifestyles Corporation (2669). The Debtors' mailing address is 8523 Thackery Street, Dallas, Texas 75225.

- ii. Order Approving Disclosure Statement and Granting Related Relief [Docket No. 936] (the "Disclosure Statement Order");
- iii. the Solicitation Procedures Order (excluding exhibits attached thereto);
- b. <u>either</u> a copy of the appropriate Ballot(s) and voting instructions for the voting class in which the creditor is entitled to vote (with a pre-addressed, postage prepaid return envelope, if applicable (the "<u>Return Envelope</u>"):
 - i. Ballot and Release Opt Out Form for Accepting or Rejecting Chapter 11 Plan (General Unsecured Claims (Class 4)) (the "General Unsecured Claims Ballot") (substantially in the form attached as Exhibit Group 2-B to the Solicitation Procedures Order);
 - ii. Beneficial Owner Ballot for Accepting or Rejecting Chapter 11 Plan (Bond Claims (Class 2); General Unsecured Claims (Class 4)) (the "Beneficial Owner Ballot") (substantially in the form attached as Exhibit Group 2-B to the Solicitation Procedures Order);
 - iii. Master Ballot for Accepting or Rejecting Chapter 11 Plan (Bond Claims (Class 2); General Unsecured Claims (Class 4)) (the "Master Ballot") (substantially in the form attached as Exhibit Group 2-B to the Solicitation Procedures Order);
 - iv. Ballot and Release Opt Out Form for Accepting or Rejecting Chapter 11 Plan (Former Resident Claims (Class 5) and Current Resident Claims (Class 6) (the "Resident Claims Ballot") (substantially in the form attached as Exhibit Group 2-B to the Solicitation Procedures Order);
- c. or in lieu of a Ballot, the following notices and forms, as appropriate, based on the treatment under the Plan of any Claim or Interest held by the party to whom the notice is provided:
 - i. Notice to Holders or Potential Holders of Unimpaired Claims Not Entitled to Vote on the Plan of (I) Non-Voting Status; (II) Confirmation Hearing; (III) Confirmation Objection Deadline; and (IV) Opportunity to Opt Out of Third-Party Releases (the "Unimpaired Claims Notice") (substantially in the form attached as Exhibit 4-B to the Solicitation Procedures Order);
 - ii. Notice to Holders or Potential Holders of Unclassified Claims Not Entitled to Vote on the Plan of (I) Non-Voting Status; (II) Confirmation Hearing; (III) Confirmation Objection Deadline; and (IV) Opportunity to Opt Out of Third-Party Releases (the "Unclassified Claims Notice") (substantially in the form attached as Exhibit 4-C to the Solicitation Procedures Order);

- iii. Opt Out Election Form for Non-Voting Claims (the "Opt Out Form") (substantially in the form attached as Exhibit 6-B to the Solicitation Procedures Order);
- d. if applicable, a Resident Claim Cover Letter (the "<u>Resident Claim Cover Letter</u>") (substantially in the form attached as <u>Exhibit 9</u> to the Solicitation Procedures Order);
- e. if applicable, the Committee Solicitation Letter (substantially in the form attached as <u>Exhibit 10</u> to the Solicitation Procedures Order); and
- f. Notice of Hearing Regarding (I) Confirmation of the Third Amended Plan of Reorganization of the Plan Sponsors Dated December 19, 2022; (II) Approval of the Sale Transaction; and (III) Related Voting and Objection Deadlines (the "Confirmation and Sale Hearing Notice") (substantially in the form attached as Exhibit 7 to the Solicitation Procedures Order).
- 5. On January 27, 2023, at my direction and under my supervision, employees of KCC caused the Confirmation and Sale Hearing Notice to be served per postal forwarding address via First Class Mail to the party on the service list attached hereto as <u>Exhibit A</u>.

Dated: January 27, 2023

/s/ Heather Fellows
Heather Fellows
KCC
222 N Pacific Coast Highway,
3rd Floor
El Segundo, CA 90245
Tel 310.823.9000

Exhibit A

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Creditor Matrix

Served via First Class Mail

CreditorName	Address	City	State	Zip
Servpro of North Irving	100 Covelo Ave	Fort Worth	TX	76111-5813

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