

**UNITED STATES BANKRUPTCY COURT  
SOUTHERN DISTRICT OF NEW YORK**

	)				
In re:	)			Chapter 11	
	)				
WINDSTREAM HOLDINGS, INC., et al., <sup>1</sup>	)			Case No. 19-22312 (RDD)	
	)				
Debtors.	)			(Jointly Administered)	

**SUPPLEMENTAL CERTIFICATE OF SERVICE**

I, Cerene Credo, depose and say:

1. I am employed by Kurtzman Carson Consultants LLC (“KCC”), the claims and noticing agent for the Debtors in the above-captioned case. I submit this Certificate in connection with the service of solicitation materials for the *First Amended Joint Chapter 11 Plan of Reorganization of Windstream Holdings, Inc. et al., Pursuant to Chapter 11 of the Bankruptcy Code* [Docket No. 1812] (the “Plan”)<sup>2</sup>. I am over the age of 18 and not a party to this action. Except as otherwise noted, I could and would testify to the following based upon my personal knowledge.

2. On February 28, 2019, the Court entered the *Order Authorizing Retention and Appointment of Kurtzman Carson Consultants LLC as Claims and Noticing Agent* [Docket No. 59].

3. On April 22, 2019, the Court entered the *Order Authorizing the Debtors to Employ and Retain Kurtzman Carson Consultants LLC as Administrative Advisor Effective Nunc Pro Tunc to the Petition Date* [Docket No. 371].

4. Consistent with its retention as claims, noticing, and administrative agent, KCC is charged with, among other things, printing and distributing Solicitation Packages to creditors and other interested parties pursuant to the to the instructions set forth in the *Debtors’ Motion to Approve the (I) Adequacy of Information in the Disclosure Statement, (II) Solicitation and Notice Procedures, (III) Forms of Ballots and Notices in Connection therewith, and (IV) Certain Dates with Respect Thereto* [Docket No. 1633] (the “Disclosure Statement Motion”). The Court entered an *Order Approving (I) Disclosure Statement, (II) Solicitation and Notice Procedures, (III) Forms of Ballots and Notices in Connection Therewith, and (IV) Certain Dates with Respect Thereto* [Docket No. 1814] (the “Disclosure Statement Order”) on May 14, 2020.

<sup>1</sup> The last four digits of Debtor Windstream Holdings, Inc.’s tax identification number are 7717. Due to the large number of Debtors in these chapter 11 cases, for which joint administration has been granted, a complete list of the debtor entities and the last four digits of their federal tax identification numbers is not provided herein. A complete list of such information may be obtained on the website of the Debtors’ claims and noticing agent at <http://www.kccllc.net/windstream>. The location of the Debtors’ service address for purposes of these chapter 11 cases is: 4001 North Rodney Parham Road, Little Rock, Arkansas 72212.

<sup>2</sup> Capitalized terms used but not otherwise defined herein shall have the meanings ascribed to them in the Disclosure Statement Order or the Solicitation and Voting Procedures.



5. The Solicitation Packages consists of the following materials:
- a. if applicable, a Flash Drive containing the *Disclosure Statement Relating to the First Amended Joint Chapter 11 Plan of Reorganization of Windstream Holdings, Inc. et al., Pursuant to Chapter 11 of the Bankruptcy Code* (the “Disclosure Statement”) (and exhibits thereto, including the Plan); the Disclosure Statement Order (without exhibits, except for the Solicitation and Voting Procedures) and the Plan (the “USB Flash Drive”);
  - b. either a printed copy of the appropriate Ballot(s) and voting instructions for the voting class in which the creditor is entitled to vote, including a pre-paid, pre-addressed return envelope, if applicable (the “Return Envelope”):
    - i. Class 3 Ballot (First Lien Claims) (“Class 3 Ballot”) (in substantially the form of Ballots annexed as Exhibit 2A to the Disclosure Statement Order);
    - ii. Class 3 Master Ballot (First Lien Claims) (“Class 3 Master Ballot”) (in substantially the form of Ballots annexed as Exhibit 2B to the Disclosure Statement Order);
    - iii. Class 3 Beneficial Holder Ballot (First Lien Claims) (“Class 3 Beneficial Holder Ballot”) (in substantially the form of Ballots annexed as Exhibit 2C to the Disclosure Statement Order);
    - iv. Class 4 Master Ballot (Midwest Notes Claims) (“Class 4 Master Ballot”) (in substantially the form of Ballots annexed as Exhibit 2B to the Disclosure Statement Order);
    - v. Class 4 Beneficial Holder Ballot (Midwest Notes Claims) (“Class 4 Beneficial Holder Ballot”) (in substantially the form of Ballots annexed as Exhibit 2C to the Disclosure Statement Order);
    - vi. Class 5 Master Ballot (Second Lien Claims) (“Class 5 Master Ballot”) (in substantially the form of Ballots annexed as Exhibit 2B to the Disclosure Statement Order);
    - vii. Class 5 Beneficial Ballot (Second Lien Claims) (“Class 5 Beneficial Ballot”) (in substantially the form of Ballots annexed as Exhibit 2C to the Disclosure Statement Order);
    - viii. Class 6A Ballot (Obligor General Unsecured Claims) (“Class 6A Ballot”) (in substantially the form of Ballots annexed as Exhibit 2A to the Disclosure Statement Order);
    - ix. Class 6A Master Ballot (Obligor General Unsecured Claims) (“Class 6A Master Ballot”) (in substantially the form of Ballots annexed as Exhibit 2B to the Disclosure Statement Order);

- x. Class 6A Beneficial Holder Ballot (Obligor General Unsecured Claims) (“Class 6A Beneficial Holder Ballot”) (in substantially the form of Ballots annexed as **Exhibit 2C** to the Disclosure Statement Order);
- c. or in lieu of a Ballot, one of the following notices, as appropriate, based on the treatment under the Plan of any Claim or Interest held by the party to whom the notice is provided:
  - i. *Notice of Non-Voting Status to Holders of Unimpaired Claims Conclusively Presumed to Accept the Plan* (the “Unimpaired Non-Voting Status Notice”) (substantially in the form annexed as **Exhibit 3** to the Disclosure Statement Order);
  - ii. *Notice of Non-Voting Status to Holders of Impaired Claims and Equity Interests Deemed to Reject the Plan* (the “Impaired Non-Voting Status Notice”) (substantially in the form annexed as **Exhibit 4** to the Disclosure Statement Order);
  - iii. *Notice of Non-Voting Status With Respect to Disputed Claims* (the “Notice to Disputed Claim Holders”) (substantially in the form annexed as **Exhibit 5** to the Disclosure Statement Order);
- d. a printed copy of the Solicitation and Voting Procedures
- e. a Cover Letter (the “Cover Letter”) (substantially in the form annexed as **Exhibit 6** to the Disclosure Statement Order).
- f. the *Notice of Hearing to Consider Confirmation of the Chapter 11 Plan Filed By the Debtors and Related Voting and Objection Deadlines* (the “Confirmation Hearing Notice”) (substantially in the form annexed as **Exhibit 7** to the Disclosure Statement Order);

6. On June 26, 2020 at my direction and under my supervision, employees of KCC caused the Confirmation Hearing Notice to be served per postal forwarding address via First Class Mail on the service list attached hereto as **Exhibit A**.

Dated: July 6, 2020

/s/ Cerene Credo  
Cerene Credo  
KCC  
222 N Pacific Coast Highway, 3rd Floor  
El Segundo, CA 90245  
Tel 310.823.9000

# **Exhibit A**

**Exhibit 5**

Creditor Matrix

Served via First Class Mail

CreditorName	Address	City	State	Zip
Wright, Steven	4001 N Rodney Parham Rd	Little Rock	AR	72212