

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

In re:

AVAYA INC., *et al.*,¹

Debtors.

)
) Chapter 11
)
) Case No. 23-90088 (DRJ)
)
) (Jointly Administered)
)

CERTIFICATE OF SERVICE

I, Ashley M. Raddatz, depose and say that I am employed by Kurtzman Carson Consultants LLC (KCC), the claims and noticing agent for the Debtors in the above-captioned case.

On March 21, 2023, at my direction and under my supervision, employees of KCC caused to be served the following documents via Electronic Mail upon the service list attached hereto as **Exhibit A**; and, on or before March 22, 2023, via Overnight Mail upon the service list attached hereto as **Exhibit B**:

- **Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code (Technical Modifications)** [Docket No. 325]
- **Declaration of David M. Barse in Support of Confirmation of the Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 326]
- **Declaration of Eric Koza in Support of Confirmation of the Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 327]
- **Declaration of Roopesh Shah in Support of Confirmation of the Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 328]
- **Declaration of James Lee Regarding the Solicitation and Tabulation of Votes on the Joint Prepackaged Plan of Reorganization of Avaya Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 329]

¹ A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' claims and noticing agent at <http://www.kccllc.net/avaya>. The location of Debtor Avaya Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is 350 Mount Kemble Avenue, Morristown, New Jersey 07960.



239008823032100000000024

- **Memorandum of Law of Avaya Inc. and Its Debtor Affiliates in Support of an Order Approving the Debtors' Disclosure Statement for, and Confirming, the Joint Prepackaged Plan of Reorganization of Avaya Inc. and Its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code** [Docket No. 330]
- **[Proposed] Order Approving the Debtors' Disclosure Statement for, and Confirming, the Joint Prepackaged Plan of Reorganization of Avaya Inc. and Its Debtor Affiliates** [Docket No. 331]

Furthermore, on March 21, 2023, at my direction and under my supervision, employees of KCC caused to be served the following documents via Electronic Mail upon the service list attached hereto as **Exhibit A**:

- **Debtors' Amended Witness and Exhibit List for Hearing Scheduled for March 22, 2023 at 10:00 a.m. (Prevailing Central Time)** [Docket No. 333]
- **Agenda for Hearing on March 22, 2023 at 10 a.m. (Prevailing Central Time)** [Docket No. 334]

Dated: March 21, 2023

/s/ Ashley M. Raddatz

Ashley M. Raddatz

KCC

222 N Pacific Coast Highway,
3rd Floor

El Segundo, CA 90245

Tel 310.823.9000

Exhibit A

Exhibit A
Master Service List
Served via Electronic Mail

| Description | CreditorName | CreditorNoticeName | Email |
|--|---|---------------------------------------|---|
| Top 30 Unsecured Creditor | AB SOFT INC | LORA PASLOVA | lora.paslova@ab-soft.net |
| Counsel for Collin County Tax Assessor/Collector | Abernathy, Roeder, Boyd & Hullett, P.C. | P Lopez, L Boyd, E Hahn | plopez@abernathy-law.com; bankruptcy@abernathy-law.com; ehahn@abernathy-law.com |
| Top 30 Unsecured Creditor | AIVEN OY | DAN GOUGE | DANIEL.GOUGE@AIVEN.IO |
| Counsel to the Majority 1L Ad Hoc Group | Akin Gump Strauss Hauer & Feld | Attn I Dizengoff, P Dublin, N Moss | idizengoff@akingump.com; pdublin@akingump.com; nmoss@akingump.com |
| Counsel to the Majority 1L Ad Hoc Group | Akin Gump Strauss Hauer & Feld | M Brimmage, L Lawrence | mbrimage@akingump.com; llawrence@akingump.com |
| Alabama Attorney General | Alabama Attorney General | Attn Bankruptcy Department | consumerinterest@Alabamaag.gov |
| Alaska Attorney General | Alaska Attorney General | Attn Bankruptcy Department | attorney_general@alaska.gov |
| Top 30 Unsecured Creditor | ALTRAN ACT S A S | AMIT OBEROI | All_revenue_team@capgemini.com |
| American Samoa Attorney General | American Samoa Attorney General | Attn Bankruptcy Department | ag@la.as.gov |
| Arizona Attorney General | Arizona Attorney General | Attn Bankruptcy Department | AGInfo@azag.gov |
| Arkansas Attorney General | Arkansas Attorney General | Attn Bankruptcy Department | OAG@ArkansasAG.gov |
| Top 30 Unsecured Creditor | AVNET INC | Karina Seir | Avnet-Pmt-Remit@avnet.com |
| 2.25% Convertible Notes Trustee | Bank of New York Mellon | M Wrzesinski, D Roemlein | Melinda.m.wrzesinski@bnymellon.com; dennis.roemlein@bnymellon.com |
| Top 30 Unsecured Creditor | BETSOL LLC | AMANDA CHAMBERS | AccountsReceivable@betsol.com |
| Counsel for the Ad Hoc Noteholder Group | Bracewell | William A. (Trey) Wood III | trey.wood@bracewell.com |
| Counsel to SAP America, Inc., Concur Technologies, Inc., Ariba, Inc., Sybase, Inc., and SuccessFactors, Inc. | Brown & Connery, LLP | D Ludman and J Montgomery | dludman@brownconnery.com; jmontgomery@brownconnery.com |
| Top 30 Unsecured Creditor | CIS SECURE COMPUTING INC | MARIA KIM | ACCOUNTSRECEIVABLE@CISSECURE.COM |
| Prepetition ABL Agent | Citibank, N.A. | Allister Chan | allister.chan@citi.com |
| Counsel for Communications Workers of America, AFL-CIO | Cohen, Weiss & Simon, LLP | M Woods, R Seltzer | Mwoods@cwsny.com; Rseltzer@cwsny.com |
| Colorado Attorney General | Colorado Attorney General | Attn Bankruptcy Department | attorney_general@coag.gov |
| Top 30 Unsecured Creditor | CONCENTRIX CVG CUSTOMER MANAGEMENT | Trish McGarvey | Trish.McGarvey@concentrix.com |
| Connecticut Attorney General | Connecticut Attorney General | Attn Bankruptcy Department | attorney_general@ct.gov |
| Top 30 Unsecured Creditor | ConvergeOne | Joy Amelia | wirealerts@convergeone.com |
| Top 30 Unsecured Creditor | DATADOG INC | Robert Grant | robert.grant@datadoghq.com |
| Counsel for Communications Workers of America, AFL-CIO | David Van Os & Associates, P.C. | Matthew Gerald Holder | matt@vanoslaw.com |
| Counsel to First Lien Term Loan Agent (Goldman Sachs) | Davis Polk & Wardwell LLP | J Florack, B Resnick, B Cheng, M Pera | james.florack@davispolk.com; brian.resnick@davispolk.com; benjamin.cheng@davispolk.com; michael.pera@davispolk.com |
| Counsel to Prepetition ABL Agent (Citibank, N.A.) | Davis Polk & Wardwell LLP | M Linder, A Falk, D Schaible | max.linder@davispolk.com; aryeh.falk@davispolk.com; damian.schaible@davispolk.com |
| Counsel to DIP Lender | Debevoise & Plimpton LLP | Sidney P. Levinson, Emily MacKay | slevinson@debevoise.com; efmackay@debevoise.com |
| Delaware Attorney General | Delaware Attorney General | Attn Bankruptcy Department | attorney_general@state.de.us |
| District of Columbia Attorney General | District of Columbia Attorney General | Attn Bankruptcy Department | oag@dc.gov |
| Counsel to Theodore Walker Cheng-De King | Dykema Gossett, PLLC | Deborah Williamson | Dwilliamson@dykema.com |
| Counsel to Theodore Walker Cheng-De King | Dykema Gossett, PLLC | Nichols Zugaro | Nzugaro@dykema.com |
| Florida Attorney General | Florida Attorney General | Attn Bankruptcy Department | citizenservices@myfloridalegal.com; oag.civil.eserve@myfloridalegal.com |
| Georgia Attorney General | Georgia Attorney General | Attn Bankruptcy Department | Agcarr@law.ga.gov |
| First Lien Term Loan Agent | Goldman Sachs | AJ McCort, Corporate Loan Agency | AJ.McCort@ny.email.gs.com; Luke.Qiu@gs.com |
| Top 30 Unsecured Creditor | GOOGLE LLC | Jocelyn de Almeida | jdealmeida@google.com |
| Counsel to the B-3 Ad Hoc Group | Gray Reed | Jason Brookner | jbrookner@grayreed.com |
| Top 30 Unsecured Creditor | GREAT SOFTWARE LABORATORY PVT LTD | Amod Bhate | amod.bhate@gslab.com |
| Guam Attorney General | Guam Attorney General | Attn Bankruptcy Department | law@guamag.org; civil litigation@oagguam.org |
| Hawaii Attorney General | Hawaii Attorney General | Attn Bankruptcy Department | hawaiiag@hawaii.gov |
| Counsel to Prepetition ABL Agent (Citibank, N.A.) | Haynes and Boone, LLP | C Beckham, Jr., K Norfleet, R Sherald | charles.beckham@haynesboone.com; kelli.norfleet@haynesboone.com; rebecca.sherald@haynesboone.com |
| Idaho Attorney General | Idaho Attorney General | Attn Bankruptcy Department | AGLabrador@ag.idaho.gov |
| Illinois Attorney General | Illinois Attorney General | Attn Bankruptcy Department | attorney_general@atg.state.il.us; michelle@lisamadigan.org |
| Indiana Attorney General | Indiana Attorney General | Attn Bankruptcy Department | info@atg.in.gov |
| Top 30 Unsecured Creditor | INNOVATIA TECHNICAL SERVICES INC | Andrea Sherwood | andrea.sherwood@innovatia.net |

Exhibit A
Master Service List
Served via Electronic Mail

| Description | CreditorName | CreditorNoticeName | Email |
|--|--|-------------------------------|--|
| Top 30 Unsecured Creditor | INTRADIEM INC | Bryan Menetre Jr. | ar@intradiem.com |
| Iowa Attorney General | Iowa Attorney General | Attn Bankruptcy Department | IDR.Bankruptcy@ag.iowa.gov |
| Counsel to Wistron Corporation | K&L Gates LLP | Brian A Kilmer | Brian.Kilmer@KLGates.com |
| Counsel to Wistron Corporation | K&L Gates LLP | Michael B Lubic | Michael.Lubic@klgates.com |
| Kentucky Attorney General | Kentucky Attorney General | Attn Bankruptcy Department | attorney_general@ag.ky.gov |
| Counsel to RingCentral, Inc. | Latham & Watkins LLP | George Davis | george.davis@lw.com |
| Counsel to RingCentral, Inc. | Latham & Watkins LLP | Jason Gott | jason.gott@lw.com |
| Counsel to Hidalgo County | Linebarger Goggan Blair & Sampson, LLP | Diane Sanders | austin.bankruptcy@lgbs.com |
| Counsel for Bexar County | Linebarger Goggan Blair & Sampson, LLP | Don Stecker | sanantonio.bankruptcy@lgbs.com |
| Counsel for Tarrant County and Dallas County | Linebarger Goggan Blair & Sampson, LLP | John Kendrick Turner | dallas.bankruptcy@lgbs.com |
| Counsel to Allen ISD, City Of Frisco, City Of Allen, Grayson County, Ellis County, Smith County | Linebarger Goggan Blair & Sampson, LLP | John Kendrick Turner | dallas.bankruptcy@lgbs.com |
| Counsel to Cypress-Fairbanks ISD, Jefferson County, Montgomery County, Harris County | Linebarger Goggan Blair & Sampson, LLP | Tara Grundemeier | houston_bankruptcy@lgbs.com |
| Louisiana Attorney General | Louisiana Attorney General | Attn Bankruptcy Department | Executive@ag.louisiana.gov; ConstituentServices@ag.louisiana.gov |
| Counsel to Oliver Jiang & City of Pittsburgh Comprehensive Municipal Pension Trust Fund | Lowenstein Sandler LLP | M Etkin, A Behlmann, C Restel | metkin@lowenstein.com; abehlmann@lowenstein.com; crestel@lowenstein.com |
| Top 30 Unsecured Creditor | LUXOFT GLOBAL OPERATIONS GMBH | Ioana Mihut | LGOAvayaCoupa@luxoft.com |
| Maine Attorney General | Maine Attorney General | Attn Bankruptcy Department | attorney_general@maine.gov |
| Top 30 Unsecured Creditor | MARKETSOURCE INC | Miatia Sonii | FinanceOps-AssociateTeam@marketsource.com |
| Maryland Attorney General | Maryland Attorney General | Attn Bankruptcy Department | oag@oag.state.md.us |
| Massachusetts Attorney General | Massachusetts Attorney General | Attn Bankruptcy Department | ago@state.ma.us |
| Counsel for Tax Appraisal District of Bell County, The County of Brazos, Texas, The County of Comal, Texas, The County of Denton, Texas, The County of Guadalupe, Texas, Midland Central Appraisal District, Taylor County Central Appraisal District, The County of Williamson, Texas | McCreary, Veselka, Bragg & Allen, P.C. | Julie Anne Parsons | jparsons@mvbalaw.com |
| Top 30 Unsecured Creditor | MERA SOFTWARE SERVICES INC | Bill Timm | Bill.timm@orioninc.com |
| Counsel to Prince George's County, Maryland | Meyers, Rodbell & Rosenbaum, P.A. | Nicole C. Kenworthy | nkenworthy@mrllaw.net; bdept@mrllaw.net |
| Michigan Attorney General | Michigan Attorney General | Attn Bankruptcy Department | miag@michigan.gov |
| Top 30 Unsecured Creditor | MICROSOFT CORPORATION | Oliver Raymond | Oliver.Raymond@microsoft.com |
| Minnesota Attorney General | Minnesota Attorney General | Attn Bankruptcy Department | ag.replies@ag.state.mn.us |
| Mississippi Attorney General | Mississippi Attorney General | Attn Bankruptcy Department | fhell@ago.ms.gov |
| Missouri Attorney General | Missouri Attorney General | Attn Bankruptcy Department | attorney_general@ago.mo.gov |
| Montana Attorney General | Montana Attorney General | Attn Bankruptcy Department | contactocp@mt.gov |
| Counsel to 2.25% Convertible Notes Trustee (Bank of New York Mellon) | Morgan, Lewis & Bockius LLP | G Siegel, M Ziegler, C Liu | glenn.siegel@morganlewis.com; matthew.ziegler@morganlewis.com; charlie.liu@morganlewis.com |
| Nebraska Attorney General | Nebraska Attorney General | Attn Bankruptcy Department | NEDoJ@nebraska.gov; Ago.info.help@nebraska.gov |
| Nevada Attorney General | Nevada Attorney General | Attn Bankruptcy Department | AgInfo@ag.nv.gov |
| New Hampshire Attorney General | New Hampshire Attorney General | Attn Bankruptcy Department | attorneygeneral@doj.nh.gov |
| New Jersey Attorney General | New Jersey Attorney General | Attn Bankruptcy Department | Heather.Anderson@law.njoag.gov; njag.electronicsservice.civilmatters@law.njoag.gov |
| New Mexico Attorney General | New Mexico Attorney General | Attn Bankruptcy Department | hbalderas@nmag.gov |
| New York Attorney General | New York Attorney General | Attn Bankruptcy Department | Louis.Testa@ag.ny.gov; letitia.james@ag.ny.gov |
| North Carolina Attorney General | North Carolina Attorney General | Attn Bankruptcy Department | ncago@ncdoj.gov |
| North Dakota Attorney General | North Dakota Attorney General | Attn Bankruptcy Department | ndag@nd.gov |
| Top 30 Unsecured Creditor | NUANCE COMMUNICATIONS INC | STEPHANIE BODAH | ar@nuance.com |
| Top 30 Unsecured Creditor | OD SOFT LLC | OLEKSII BATYREV | abatyrev@gmail.com |
| Ohio Attorney General | Ohio Attorney General | Attn Bankruptcy Department | Kristin.Radwanick@OhioAGO.gov |
| Oklahoma Attorney General | Oklahoma Attorney General | Attn Bankruptcy Department | ConsumerProtection@oag.ok.gov |
| Oklahoma County Treasurer | Oklahoma County Treasurer | Tammy Jones | tammy.jones@oklahomacounty.org |
| Counsel to JPMorgan Chase Bank, N.A. | O'Melveny & Myers, LLP | L Strubeck, Jr., L Smith | lstrubeck@omm.com; lsmith@omm.com |
| Oregon Attorney General | Oregon Attorney General | Attn Bankruptcy Department | AttorneyGeneral@doj.state.or.us; Lisa.Udland@doj.state.or.us |

Exhibit A
Master Service List
Served via Electronic Mail

| Description | CreditorName | CreditorNoticeName | Email |
|---|---|--|--|
| Counsel to the B-3 Ad Hoc Group | Paul, Weiss, Rifkind, Wharton & Garrison LLP | Attn A Rosenberg, B Hermann, B Bolin, J Graham, X Pang | arosenberg@paulweiss.com; bhermann@paulweiss.com; bbolin@paulweiss.com; jgraham@paulweiss.com; xpang@paulweiss.com |
| Pennsylvania Attorney General | Pennsylvania Attorney General | Attn Bankruptcy Department | info@attorneygeneral.gov |
| Pension Benefit Guaranty Corporation | Pension Benefit Guaranty Corporation | Attn Director, CFRD | SACompliance@pbgc.gov |
| Pension Benefit Guaranty Corporation | Pension Benefit Guaranty Corporation | C Burton, E Kim, S Thomas, Z Wadge | burton.cassandra@pbgc.gov; kim.erin@pbgc.gov; thomas.stephanie@pbgc.gov; efile@pbgc.gov; wadge.zoe@pbgc.gov |
| Counsel for Weslaco Independent School District, City of Weslaco | Perdue, Brandon, Fielder, Collins & Mott, L.L.P. | Hiram Gutierrez | edinburgbankruptcy@pbfc.com |
| Lubbock Central Appraisal District | Perdue, Brandon, Fielder, Collins & Mott, L.L.P. | Laura J. Monroe | lmbkr@pbfc.com |
| Counsel to The Woodlands Metro Center Mud, The Woodlands Road Utility District #1 | Perdue, Brandon, Fielder, Collins & Mott, L.L.P. | Melissa E. Valdez | mvaldez@pbfc.com |
| Counsel for City Of Wichita Falls, Wichita Falls Independent School District and Wichita County | Perdue, Brandon, Fielder, Collins & Mott, L.L.P. | Mollie Lerew | mlerew@pbfc.com |
| Counsel to Goldman Sachs Bank USA, as Prepetition Term Loan and Escrow Agent, and RingCentral, Inc. | Porter Hedges LLP | J Higgins, S Johnson | jhiggins@porterhedges.com; sjohnson@porterhedges.com |
| Puerto Rico Attorney General | Puerto Rico Attorney General | | fernando.figueroa@justicia.pr.gov |
| Top 30 Unsecured Creditor | RED HAT INC | Adam C Kuzinski | akuzinsk@redhat.com |
| Rhode Island Attorney General | Rhode Island Attorney General | Attn Bankruptcy Department | ag@riag.ri.gov |
| Top 30 Unsecured Creditor | RIMINI STREET INC | Sebastian Grady | sgrady@riministreet.com |
| Counsel to Oliver Jiang & City of Pittsburgh Comprehensive Municipal Pension Trust Fund | Robbins Geller Rudman & Dowd, LLP | S Rudman, M Blasy | srudman@rgrdlaw.com; mblasy@rgrdlaw.com |
| Counsel to DIP Agent | Ropes & Gray LLP | Mark Somerstein | mark.somerstein@ropesgray.com |
| Counsel to DIP Agent | Ropes & Gray LLP | Patricia Chen | patricia.chen@ropesgray.com |
| Counsel to Element Fleet Corporation | Saul Ewing LLP | John Demmy, Esq. | john.demmy@saull.com |
| SEC Regional Office | Securities & Exchange Commission | Fort Worth Regional Office | dfw@sec.gov |
| SEC Headquarters | Securities & Exchange Commission | Secretary of the Treasury | secbankruptcy@sec.gov |
| Counsel to BRI 1875 Meridian, LLC | SettlePou | Michael P. Menton | mmenton@settlepou.com |
| Counsel to 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee (Wilmington Trust) | Seward & Kissel LLP | J Ashmead, G Batemen, C LoTempio | ashmead@sewkis.com; bateman@sewkis.com; lotempio@sewkis.com |
| Top 30 Unsecured Creditor | SHI INTERNATIONAL CORP | RICK MARKS | Rick_Marks@SHI.com |
| Top 30 Unsecured Creditor | Solaborate LLC | Stanley M. Gibson | sgibson@jmbm.com |
| South Carolina Attorney General | South Carolina Attorney General | Attn Bankruptcy Department | bankruptcy@scag.gov |
| South Dakota Attorney General | South Dakota Attorney General | Attn Bankruptcy Department | atghelp@state.sd.us |
| Counsel for CyrusOne LLC | Sprouse Law Firm | Marvin Sprouse III | msprouse@sprousepllc.com |
| Counsel to Dell Financial Services L.L.C. | Streusand, Landon, Ozburn & Lemmon, LLP | Richard D. Villa | villa@slollp.com |
| Legal Advisors to the Convertible Notes Ad Hoc Group | Sullivan & Cromwell LLP | A Blaut, J Bromley, B Beller | blauta@sullcrom.com; bromleyj@sullcrom.com; bellerb@sullcrom.com |
| Top 30 Unsecured Creditor | SUTHERLAND GLOBAL SERVICES | Vijay Venugopal | SGSAwayaInvoices@Sutherlandglobal.com |
| Top 30 Unsecured Creditor | SYNCREON TECHNOLOGY USA LLC | BECKY WELLS | AccountsReceivableUS17@syncreon.com |
| Top 30 Unsecured Creditor | TAPFIN PROCESS SOLUTIONS | Katie Powers | katie.powers@tapfin.com |
| Tennessee Attorney General | Tennessee Attorney General | Attn Bankruptcy Department | agattorneys@ag.tn.gov |
| Texas Attorney General | Texas Attorney General | Attn Bankruptcy Department | bankruptcytax@oag.texas.gov; communications@oag.texas.gov |
| Texas State EPA Agency | Texas Commission on Environmental Quality | Office of the Commissioner | info@tceq.texas.gov |
| Texas Comptroller of Public Accounts, Revenue Accounting Division | Texas Comptroller of Public Accounts, Revenue Accounting Division | Courtney Hull, AAG | courtney.hull@oag.texas.gov |
| Top 30 Unsecured Creditor | TMA SOLUTIONS CO LTD | Alex Newcombe | anewcombe@tma.com.vn |
| United States Attorney Office for the Southern District of Texas | US Attorney Office, Southern District of Texas | | usatxs.bankruptcy@usdoj.gov |
| Counsel to United States of America | US Department of Justice, Civil Division | Dominique V Sinesi | dominique.sinesi@usdoj.gov |
| Counsel to United States of America | US Department of Justice, Civil Division | Dominique V Sinesi | dominique.sinesi@usdoj.gov |
| Office of the U.S. Trustee for the Southern District of Texas | US Trustee for the Southern District of Texas (Houston Division) | Jason B. Ruff, Christopher R. Travis | Jayson.B.Ruff@usdoj.gov; C.Ross.Travis@usdoj.gov |
| Utah Attorney General | Utah Attorney General | Attn Bankruptcy Department | uag@utah.gov |
| Vermont Attorney General | Vermont Attorney General | Attn Bankruptcy Department | ago.info@vermont.gov |
| Virgin Islands Attorney General | Virgin Islands Attorney General | Attn Bankruptcy Department | info@usvidoj.com |
| Virginia Attorney General | Virginia Attorney General | Attn Bankruptcy Department | mailoag@oag.state.va.us |

Exhibit A
Master Service List
Served via Electronic Mail

| Description | CreditorName | CreditorNoticeName | Email |
|---|--------------------------------|--|---|
| Top 30 Unsecured Creditor | VMWARE INC | Michael Stivers | mstivers@vmware.com |
| Washington Attorney General | Washington Attorney General | Attn Bankruptcy Department | emailago@atg.wa.gov |
| West Virginia Attorney General | West Virginia Attorney General | Attn Bankruptcy Department | consumer@wvago.gov |
| 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee | Wilmington Trust | Emilia Gazzuolo, Client Administrator | EGAZZUOLO@WilmingtonTrust.com; rritrovato@wilmingtontrust.com; WBUCKLEY@WilmingtonTrust.com |
| 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee | Wilmington Trust | Stevan Cimalore, Rita Marie Ritrovato | scimalore@wilmingtontrust.com; rritrovato@wilmingtontrust.com |
| Wisconsin Attorney General | Wisconsin Attorney General | Attn Bankruptcy Department | radkeke@doj.state.wi.us; josh.kaul@doj.state.wi.us |
| Top 30 Unsecured Creditor | WISTRON CORPORATION | Stanley Chung | stanley_ch_chung@wistron.com |
| Wyoming Attorney General | Wyoming Attorney General | Attn Bankruptcy Department | judy.mitchell@wyo.gov |

Exhibit B

Exhibit B
Master Service List
Served via Overnight Mail

| Description | CreditorName | CreditorNoticeName | Address1 | Address2 | Address3 | City | State | Zip | Country | Date Served |
|---|---|----------------------------------|---|--|------------|---------------------|----------------|------------|-------------|-------------|
| Top 30 Unsecured Creditor | AB SOFT INC | LORA PASLOVA | 1343 San Mateo Ave | | | South San Francisco | CA | 94080 | | 3/21/2023 |
| Top 30 Unsecured Creditor | AIVEN OY | DAN GOUGE | Antinkatu 1 | | | Helsinki | | 100 | Finland | 3/21/2023 |
| Alabama Attorney General | Alabama Attorney General | Attn Bankruptcy Department | 501 Washington Ave | PO Box 300152 | | Montgomery | AL | 36104-0152 | | 3/22/2023 |
| Alaska Attorney General | Alaska Attorney General | Attn Bankruptcy Department | 1031 West 4th Avenue, Suite 200 | | | Anchorage | AK | 99501-1994 | | 3/22/2023 |
| Top 30 Unsecured Creditor | ALTRAN ACT S A S | AMIT OBEROI | 96 Avenue Charles de Gaulle | | | Paris | | 92200 | France | 3/21/2023 |
| American Samoa Attorney General | American Samoa Attorney General | Attn Bankruptcy Department | Department of Legal Affairs | Executive Office Bldg., 3rd Floor | P.O. Box 7 | Utulei | American Samoa | 96799 | | 3/22/2023 |
| Arizona Attorney General | Arizona Attorney General | Attn Bankruptcy Department | 2005 N Central Ave | | | Phoenix | AZ | 85004-2926 | | 3/22/2023 |
| Arizona Attorney General's Office - CSS | Arizona Attorney General's Office - CSS | Attn Bankruptcy Department | PO Box 6123 | MD 7611 | | Phoenix | AZ | 85005-6123 | | 3/21/2023 |
| Arkansas Attorney General | Arkansas Attorney General | Attn Bankruptcy Department | 323 Center St. Ste 200 | | | Little Rock | AR | 72201-2610 | | 3/22/2023 |
| Top 30 Unsecured Creditor | AVNET INC | Karina Seir | 2021 Lakeside Blvd | | | Richardson | TX | 75082 | | 3/21/2023 |
| 2.25% Convertible Notes Trustee | Bank of New York Mellon | M Wrzesinski, D Roemlein | 500 Ross Street, 12th Floor | US Corporate Client Service Management | | Pittsburgh | PA | 15262 | | 3/21/2023 |
| Top 30 Unsecured Creditor | BETSOL LLC | AMANDA CHAMBERS | 10901 W 120th Avenue | | | Broomfield | CO | 80021 | | 3/21/2023 |
| California Attorney General | California Attorney General | Attn Bankruptcy Department | 1300 I St., Ste. 1740 | | | Sacramento | CA | 95814-2919 | | 3/21/2023 |
| Top 30 Unsecured Creditor | CIS SECURE COMPUTING INC | MARIA KIM | 21050 Ashburn Crossing Dr Suite 145 | | | Ashburn | VA | 20147 | | 3/21/2023 |
| Prepetition ABL Agent | Citibank, N.A. | Allister Chan | 388 Greenwich Street, Floor 7 | | | New York | NY | 10013 | | 3/21/2023 |
| Colorado Attorney General | Colorado Attorney General | Attn Bankruptcy Department | Ralph L Carr Colorado Judicial Building | 1300 Broadway, 10th Fl | | Denver | CO | 80203 | | 3/22/2023 |
| Top 30 Unsecured Creditor | CONCENTRIX CVG CUSTOMER MANAGEMENT | Trish McGarvey | 44111 Nobel Drive | | | Fremont | CA | 94538 | | 3/21/2023 |
| Connecticut Attorney General | Connecticut Attorney General | Attn Bankruptcy Department | 165 Capitol Avenue | | | Hartford | CT | 06106 | | 3/22/2023 |
| Top 30 Unsecured Creditor | ConvergeOne | Joy Amelia | 10900 Nesbitt Ave S | | | Bloomington | MN | 55437 | | 3/21/2023 |
| Top 30 Unsecured Creditor | DATADOG INC | Robert Grant | 620 8th Ave | 45th Floor | | New York | NY | 10018 | | 3/21/2023 |
| Delaware Attorney General | Delaware Attorney General | Attn Bankruptcy Department | Carvel State Office Bldg. | 820 N. French St. | | Wilmington | DE | 19801 | | 3/22/2023 |
| District of Columbia Attorney General | District of Columbia Attorney General | Attn Bankruptcy Department | 400 6th Street NW | | | Washington | DC | 20001 | | 3/22/2023 |
| EPA Headquarters | Environmental Protection Agency | Counsel | 1200 Pennsylvania Ave NW | | | Washington | DC | 20004 | | 3/21/2023 |
| Regional EPA for Region 6 | Environmental Protection Agency | | 1201 Elm Street Suite 500 | | | Dallas | TX | 75270 | | 3/21/2023 |
| Florida Attorney General | Florida Attorney General | Attn Bankruptcy Department | PL-01 The Capitol | | | Tallahassee | FL | 32399-1050 | | 3/22/2023 |
| Georgia Attorney General | Georgia Attorney General | Attn Bankruptcy Department | 40 Capital Square, SW | | | Atlanta | GA | 30334-1300 | | 3/22/2023 |
| First Lien Term Loan Agent | Goldman Sachs | AJ McCort, Corporate Loan Agency | 2001 Ross Avenue | | | Dallas | TX | 75201 | | 3/21/2023 |
| Top 30 Unsecured Creditor | GOOGLE LLC | Jocelyn de Almeida | 1600 Amphitheatre Parkway | | | Mountain View | CA | 94043 | | 3/21/2023 |
| Top 30 Unsecured Creditor | GREAT SOFTWARE LABORATORY PVT LTD | Amod Bhate | Amar Arma Genesis | Baner | | Pune | Maharashtra | 411045 | India | 3/22/2023 |
| Guam Attorney General | Guam Attorney General | Attn Bankruptcy Department | ITC Bldg | 590 S Marine Corps Dr, Suite 901 | | Tamuning | Guam | 96913 | | 3/22/2023 |
| Hawaii Attorney General | Hawaii Attorney General | Attn Bankruptcy Department | 425 Queen Street | | | Honolulu | HI | 96813 | | 3/22/2023 |
| Idaho Attorney General | Idaho Attorney General | Attn Bankruptcy Department | 700 W. Jefferson Street Suite 210 | PO Box 83720 | | Boise | ID | 83720-0010 | | 3/22/2023 |
| Illinois Attorney General | Illinois Attorney General | Attn Bankruptcy Department | James R. Thompson Ctr | 100 W. Randolph St. | | Chicago | IL | 60601 | | 3/22/2023 |
| Indiana Attorney General | Indiana Attorney General | Attn Bankruptcy Department | Indiana Govt Center South | 302 West Washington St 5th Fl | | Indianapolis | IN | 46204 | | 3/22/2023 |
| Top 30 Unsecured Creditor | INNOVATIA TECHNICAL SERVICES INC | Andrea Sherwood | Atrium Suites 1 Germain Street | | | Saint John | NB | E2L 4V1 | Canada | 3/21/2023 |
| IRS | Internal Revenue Service | Centralized Insolvency Operation | PO Box 7346 | | | Philadelphia | PA | 19101-7346 | | 3/21/2023 |
| IRS | Internal Revenue Service | Centralized Insolvency Operation | 2970 Market St | | | Philadelphia | PA | 19104 | | 3/21/2023 |
| Top 30 Unsecured Creditor | INTRADIEM INC | Bryan Menetre Jr. | 3650 Mansell Rd Suite 500 | | | Alpharetta | GA | 30022 | | 3/21/2023 |
| Iowa Attorney General | Iowa Attorney General | Attn Bankruptcy Department | Hoover State Office Bldg | 1305 E. Walnut Street | | Des Moines | IA | 50319 | | 3/22/2023 |
| Kansas Attorney General | Kansas Attorney General | Attn Bankruptcy Department | 120 SW 10th Ave., 2nd Fl | | | Topeka | KS | 66612-1597 | | 3/21/2023 |
| Kentucky Attorney General | Kentucky Attorney General | Attn Bankruptcy Department | 700 Capitol Avenue | Capitol Building, Suite 118 | | Frankfort | KY | 40601-3449 | | 3/22/2023 |
| Louisiana Attorney General | Louisiana Attorney General | Attn Bankruptcy Department | PO Box Box 94005 | | | Baton Rouge | LA | 70804 | | 3/22/2023 |
| Top 30 Unsecured Creditor | LUXOFT GLOBAL OPERATIONS GMBH | Ioana Mihut | Gubelstrasse 24 | | | ZUG | | 6300 | Switzerland | 3/21/2023 |
| Maine Attorney General | Maine Attorney General | Attn Bankruptcy Department | 6 State House Station | | | Augusta | ME | 04333 | | 3/22/2023 |
| Top 30 Unsecured Creditor | MARKETSOURCE INC | Miatta Sonii | 11675 Great Oaks Way Suite 200 | | | Alpharetta | GA | 30022 | | 3/21/2023 |
| Maryland Attorney General | Maryland Attorney General | Attn Bankruptcy Department | 200 St. Paul Place | | | Baltimore | MD | 21202-2202 | | 3/22/2023 |
| Massachusetts Attorney General | Massachusetts Attorney General | Attn Bankruptcy Department | One Ashburton Place | 20th Floor | | Boston | MA | 02108-1518 | | 3/22/2023 |
| Top 30 Unsecured Creditor | MERA SOFTWARE SERVICES INC | Bill Timm | 333 Thornall Street 7th Floor | | | Edison | NJ | 08837 | | 3/21/2023 |

Exhibit B
Master Service List
Served via Overnight Mail

| Description | CreditorName | CreditorNoticeName | Address1 | Address2 | Address3 | City | State | Zip | Country | Date Served |
|--|--|--------------------------------------|--|--|----------------|------------------|-------|------------|---------|-------------|
| Counsel to Prince George's County, Maryland | Meyers, Rodbell & Rosenbaum, P.A. | Nicole C. Kenworthy | 6801 Kenilworth Avenue, Suite 400 | | | Riverdale Park | MD | 20737-1385 | | 3/21/2023 |
| Michigan Attorney General | Michigan Attorney General | Attn Bankruptcy Department | G. Mennen Williams Building | 525 W. Ottawa St. | P.O. Box 30212 | Lansing | MI | 48909 | | 3/22/2023 |
| Top 30 Unsecured Creditor | MICROSOFT CORPORATION | Oliver Raymond | 11 Times Square | | | New York | NY | 10036 | | 3/21/2023 |
| Minnesota Attorney General | Minnesota Attorney General | Attn Bankruptcy Department | 445 Minnesota St Suite 1400 | | | St Paul | MN | 55101-2131 | | 3/22/2023 |
| Mississippi Attorney General | Mississippi Attorney General | Attn Bankruptcy Department | Walter Sillers Building | 550 High St Ste 1200 | | Jackson | MS | 39201 | | 3/22/2023 |
| Missouri Attorney General | Missouri Attorney General | Attn Bankruptcy Department | Supreme Court Bldg | 207 W. High St. | P.O. Box 899 | Jefferson City | MO | 65101 | | 3/22/2023 |
| Montana Attorney General | Montana Attorney General | Attn Bankruptcy Department | Justice Bldg | 215 N. Sanders 3rd Fl | PO Box 201401 | Helena | MT | 59620-1401 | | 3/22/2023 |
| Nebraska Attorney General | Nebraska Attorney General | Attn Bankruptcy Department | 2115 State Capitol | P.O. Box 98920 | | Lincoln | NE | 68509 | | 3/22/2023 |
| Nevada Attorney General | Nevada Attorney General | Attn Bankruptcy Department | Old Supreme Ct. Bldg. | 100 N. Carson St | | Carson City | NV | 89701 | | 3/22/2023 |
| New Hampshire Attorney General | New Hampshire Attorney General | Attn Bankruptcy Department | 33 Capitol St. | | | Concord | NH | 03301 | | 3/22/2023 |
| New Jersey Attorney General | New Jersey Attorney General | Attn Bankruptcy Department | Richard J. Hughes Justice Complex | 25 Market St | PO Box 080 | Trenton | NJ | 08625-0080 | | 3/22/2023 |
| New Mexico Attorney General | New Mexico Attorney General | Attn Bankruptcy Department | 408 Galisteo St | Villagra Building | | Santa Fe | NM | 87501 | | 3/22/2023 |
| New York Attorney General | New York Attorney General | Attn Bankruptcy Department | Office of the Attorney General | The Capitol, 2nd Fl. | | Albany | NY | 12224-0341 | | 3/22/2023 |
| North Carolina Attorney General | North Carolina Attorney General | Attn Bankruptcy Department | 9001 Mail Service Center | | | Raleigh | NC | 27699-9001 | | 3/22/2023 |
| North Dakota Attorney General | North Dakota Attorney General | Attn Bankruptcy Department | 600 E. Boulevard Ave. | Dept 125 | | Bismarck | ND | 58505-0040 | | 3/22/2023 |
| Northern Mariana Islands Attorney General | Northern Mariana Islands Attorney General | Attn Bankruptcy Department | Administration Building | PO Box 10007 | | Saipan | MP | 96950-8907 | | 3/21/2023 |
| Top 30 Unsecured Creditor | NUANCE COMMUNICATIONS INC | STEPHANIE BODAH | One Wayside Road | | | Burlington | MA | 01803 | | 3/21/2023 |
| Top 30 Unsecured Creditor | OD SOFT LLC | OLEKSII BATYREV | 16192 Coastal Hwy | | | Lewes | DE | 19958 | | 3/21/2023 |
| Ohio Attorney General | Ohio Attorney General | Attn Bankruptcy Department | 30 E. Broad St. 14th Fl | | | Columbus | OH | 43215-0410 | | 3/22/2023 |
| Oklahoma Attorney General | Oklahoma Attorney General | Attn Bankruptcy Department | 313 NE 21st St | | | Oklahoma City | OK | 73105 | | 3/22/2023 |
| Oregon Attorney General | Oregon Attorney General | Attn Bankruptcy Department | 1162 Court St. NE | | | Salem | OR | 97301-4096 | | 3/22/2023 |
| Pennsylvania Attorney General | Pennsylvania Attorney General | Attn Bankruptcy Department | 16th Floor, Strawberry Square | | | Harrisburg | PA | 17120 | | 3/22/2023 |
| Pension Benefit Guaranty Corporation | Pension Benefit Guaranty Corporation | Attn Director, CFRD | 445 12th Street S.W. | Corporate, Finance, and Restructuring Department | | Washington | DC | 20024 | | 3/21/2023 |
| Pension Benefit Guaranty Corporation | Pension Benefit Guaranty Corporation | C Burton, E Kim, S Thomas, Z Wadge | 445 12th Street S.W. | Office of the General Counsel | | Washington | DC | 20024 | | 3/21/2023 |
| Puerto Rico Attorney General | Puerto Rico Attorney General | | PO Box 9020192 | | | San Juan | PR | 00902-0192 | | 3/22/2023 |
| Top 30 Unsecured Creditor | RED HAT INC | Adam C Kuzinski | 100 EAST DAVIE ST | | | RALEIGH | NC | 27601 | | 3/21/2023 |
| Rhode Island Attorney General | Rhode Island Attorney General | Attn Bankruptcy Department | 150 S. Main St. | | | Providence | RI | 02903 | | 3/22/2023 |
| Top 30 Unsecured Creditor | RIMINI STREET INC | Sebastian Grady | 72751 W Lake Mead Blvd | Ste 300 | | Las Vegas | NV | 89128 | | 3/21/2023 |
| Counsel to DIP Agent | Ropes & Gray LLP | Mark Somerstein | 1121 Avenue of the Americas | | | New York | NY | 10036-8704 | | 3/21/2023 |
| Counsel to DIP Agent | Ropes & Gray LLP | Patricia Chen | 800 Boylston Street | Prudential Tower | | Boston | MA | 02199-3600 | | 3/21/2023 |
| SEC Regional Office | Securities & Exchange Commission | Fort Worth Regional Office | 801 Cherry Street, Suite 1900, Unit 18 | | | Fort Worth | TX | 76102 | | 3/21/2023 |
| SEC Headquarters | Securities & Exchange Commission | Secretary of the Treasury | 100 F St NE | | | Washington | DC | 20549 | | 3/21/2023 |
| Top 30 Unsecured Creditor | SHI INTERNATIONAL CORP | RICK MARKS | 290 Davidson Avenue | | | Somerset | NJ | 08873 | | 3/21/2023 |
| Top 30 Unsecured Creditor | Solaborate LLC | Stanley M. Gibson | 1900 Avenue of the Stars | 7th Floor | | Los Angeles | CA | 90067-4308 | | 3/21/2023 |
| South Carolina Attorney General | South Carolina Attorney General | Attn Bankruptcy Department | P.O. Box 11549 | | | Columbia | SC | 29211 | | 3/22/2023 |
| South Dakota Attorney General | South Dakota Attorney General | Attn Bankruptcy Department | 1302 East Highway 14 | Suite 1 | | Pierre | SD | 57501-8501 | | 3/22/2023 |
| Top 30 Unsecured Creditor | SUTHERLAND GLOBAL SERVICES | Vijay Venugopal | 1160 PITTSFORD VICTOR ROAD | | | PITTSFORD | NY | 14534 | | 3/21/2023 |
| Top 30 Unsecured Creditor | SYNCREON TECHNOLOGY USA LLC | BECKY WELLS | 2851 High Meadow Circle Suite 250 | | | Auburn Hills | MI | 48326 | | 3/21/2023 |
| Top 30 Unsecured Creditor | TAPFIN PROCESS SOLUTIONS | Katie Powers | 100 Manpower Place | | | Milwaukee | WI | 53212 | | 3/21/2023 |
| Tennessee Attorney General | Tennessee Attorney General | Attn Bankruptcy Department | P.O. Box 20207 | | | Nashville | TN | 37202-0207 | | 3/22/2023 |
| Texas Attorney General | Texas Attorney General | Attn Bankruptcy Department | 300 W. 15th St | | | Austin | TX | 78701 | | 3/22/2023 |
| Texas State EPA Agency | Texas Commission on Environmental Quality | Office of the Commissioner | 12100 Park 35 Circle | | | Austin | TX | 78753 | | 3/21/2023 |
| Top 30 Unsecured Creditor | TMA SOLUTIONS CO LTD | Alex Newcombe | 111 Nguyen Dinh Chinh Street | | | Ho Chi Minh City | | 70000 | Vietnam | 3/21/2023 |
| United States Attorney Office for the Southern District of Texas | US Attorney Office, Southern District of Texas | | 1000 Louisiana | Suite 2300 | | Houston | TX | 77002 | | 3/22/2023 |
| Office of the U.S. Trustee for the Southern District of Texas | US Trustee for the Southern District of Texas (Houston Division) | Jason B. Ruff, Christopher R. Travis | 515 Rusk Street | Suite 3516 | | Houston | TX | 77002 | | 3/21/2023 |
| Utah Attorney General | Utah Attorney General | Attn Bankruptcy Department | Utah State Capitol Complex | 350 North State Street, Suite 230 | | Salt Lake City | UT | 84114-2320 | | 3/22/2023 |
| Top 30 Unsecured Creditor | VERINT AMERICAS INC | Emily Sandoval | 800 North Point Parkway | Suite 100 | | Alpharetta | GA | 30005 | | 3/21/2023 |
| Vermont Attorney General | Vermont Attorney General | Attn Bankruptcy Department | 109 State St. | | | Montpelier | VT | 05609-1001 | | 3/22/2023 |
| Virgin Islands Attorney General | Virgin Islands Attorney General | Attn Bankruptcy Department | 34-38 Kronprindsens Gade | GERS Bldg 2nd Fl | | St. Thomas | VI | 00802 | | 3/22/2023 |
| Virginia Attorney General | Virginia Attorney General | Attn Bankruptcy Department | 202 North Ninth St | | | Richmond | VA | 23219 | | 3/22/2023 |
| Top 30 Unsecured Creditor | VMWARE INC | Michael Stivers | 3401 HILLVIEW AVENUE | | | PALO ALTO | CA | 94304 | | 3/21/2023 |

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Served via Overnight Mail

| Description | CreditorName | CreditorNoticeName | Address1 | Address2 | Address3 | City | State | Zip | Country | Date Served |
|---|--------------------------------|---------------------------------------|-----------------------------------|--------------------------|-------------|--------------|-------|------------|---------|-------------|
| Washington Attorney General | Washington Attorney General | Attn Bankruptcy Department | 1125 Washington St SE | PO Box 40100 | | Olympia | WA | 98504-0100 | | 3/22/2023 |
| West Virginia Attorney General | West Virginia Attorney General | Attn Bankruptcy Department | State Capitol Bldg 1 Rm E-26 | 1900 Kanawha Blvd., East | | Charleston | WV | 25305 | | 3/22/2023 |
| 6.125% Senior Secured First Lien Notes Trustee; 8.00% Exchangeable Senior Secured Notes Trustee | Wilmington Trust | Emilia Gazzuolo, Client Administrator | 50 South Sixth Street, Suite 1290 | | | Minneapolis | MN | 55402 | | 3/21/2023 |
| Wisconsin Attorney General | Wisconsin Attorney General | Attn Bankruptcy Department | Wisconsin Dept. of Justice | 114 East, State Capitol | PO Box 7857 | Madison | WI | 53707-7857 | | 3/22/2023 |
| Top 30 Unsecured Creditor | WISTRON CORPORATION | Stanley Chung | 21F 88 Sec 1 Hsin Tai Wu Road | | | Taipei Hsein | | 221 | Taiwan | 3/21/2023 |
| Wyoming Attorney General | Wyoming Attorney General | Attn Bankruptcy Department | 109 State Capitol | | | Cheyenne | WY | 82002 | | 3/22/2023 |